

National Electric Power Regulatory Authority

ISLAMIC REPUBLIC OF PAKISTAN
Second Floor, OPF Building, G-5, Islamabad
Ph: 9207171, 9205225, 9207200 Fax: 9210215
E-mail: CAD@nepra.org.pk

50

**Consumer Affairs
Division**

No. TCD.02/1899-2009
October 23, 2009

Chief Executive Officer
Islamabad Electric Supply Company (IESCO)
Street No. 40, G-7/4
Islamabad.

Subject: **COMPLAINT FILED BY CHIEF ENGINEER T.D.C.P AGAINST
SDO IESCO PATRIATA SUB DIVISION NEW MURREE
REGARDING UNSCHEDULED SHUT DOWN AND THREATS OF
DISCONNECTION OF ELECTRICITY SUPPLY**
CCR# IESCO-29-2009

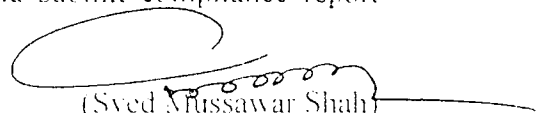
Reference is made to the following:-

- 1) NEPRA's letter No. TCD 02/965-2009 dated July 6, 2009
- 2) IESCO's letter No. 118-20/CE/IESCO/CSD dated August 6, 2009.
- 3) Meeting held on August 20, 2009 at NEPRA Office.
- 4) Hearing of SDO Patriata held on October 1, 2009 at NEPRA Office

2. Decision in the matter is as follows:-

- i) Disciplinary action be taken against Assistant Manager (Operation) Patriata as per the rules of IESCO.
- ii) The management of Patriata resort be given option to remove the sub meters and provide electricity to the cabins without involving sub meters or apply for individual connections for the cabins' Shops.

3. Please proceed in accordance with the decision and submit compliance report within 30 days of the receipt of this letter.


(Syed Mussawar Shah)
Senior Advisor

CC:

1. Customer Services Director
Islamabad Electric Supply Company (IESCO)
Street 40, Sector G-7/4 Islamabad
2. Mr. Abdul Mukhtar Khan (Chief Engineer)
Tourism Development Corporation of Punjab Ltd
Card Road Motor Agency Murree