



# National Electric Power Regulatory Authority Islamic Republic of Pakistan

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## OFFICE OF THE REGISTRAR

No. NEPRA/R/TCD.09/ 3681-84.

11-4-2014

Chief Executive Officer  
Lahore Electric Supply Company (LESCO)  
22-A, Queen's Road, Lahore.

Subject: **COMPLAINT FILED BY ENGR. SHAHIDA BHATTY (CHIEF EXECUTIVE ORION CONSULTANTS) ON BEHALF OF SUI NORTHERN OFFICERS COOPERATIVE HOUSING SOCIETY (SNOCHS) LAHORE UNDER SECTION 39 OF THE REGULATION OF GENERATION, TRANSMISSION AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997 AGAINST LESCO REGARDING EXTENSION OF LOAD**  
Complaint # LESCO-135-2011

Sui Northern Officers Cooperative Housing Society, Ltd. (hereinafter referred to as SNOCHS or the Society) applied for grant of a Distribution License on February 06, 2011. The Society also requested the Authority vide its letter dated March 13, 2012 to direct LESCO for extension of load to meet its demand.

2. The Society vide its letter No.3405 dated May 30, 2011 approached the Authority and informed that it had received a notice from LESCO to remove the extended load and further requested that LESCO be directed not to disconnect the supply of the Society till pendency of the Society's application with the Authority for grant of a Distribution License. Accordingly the case was taken up with LESCO. LESCO, in response, vide its letter No.27693-94/NEPRA/C-267 dated June 29, 2011 informed as under:

- i) The Society has already been informed that their request for extension of load can only be processed after obtaining permission of NEPRA for supply of power under tariff "C" vide letter # 7710-12 dated 01-01-2011.
- ii) Notice by Deputy Manager (Op) dated 23-05-2011 states that the illegal extension of load i.e. load beyond 500 kW be removed. The load only up to 500 kW is allowed to be utilized. Disconnection is on non-compliance of this condition.
- iii) In the changed scenario, under NEPRA Act and License issued to LESCO, Bulk Supply under tariff C-2 is not available for resale by SNOCHS without a distribution license. SNOCHS through their consultant is required to obtain the distribution license from NEPRA as well as adhere to the commitments mentioned in the undertaking, furnished by them, so as to redress the problems of the residents of the Society.

3. LESCO vide letter No.TCD.05/4489-2011 dated October 10, 2011 was directed to maintain status quo and not to disconnect the supply of the Society till its application for grant of Distribution License is finalized by NEPRA.

4. The Society vide letter dated March 13, 2012 again approached NEPRA and stated that as their application for grant of distribution license is under process with NEPRA, therefore, LESCO be directed either to enhance CT ratio to 200/5 Amps or approve extension of load. The case was placed before the Authority for directions and in pursuance to the decision of the Authority, LESCO was directed vide letter dated March 19, 2013 to look into the request of SNOCHS for extension of load in accordance with the applicable rules/law including the Consumer Service Manual.

5. The Society vide letter dated January 8, 2014 has again approached NEPRA and stated that LESCO has not yet decided the matter for extension of load and requested for intervention of NEPRA in this regard. To proceed further into the matter, a hearing was held on March 06, 2014 at NEPRA Office Building, Islamabad. Representatives of both the parties attended the hearing during which representatives of the Society informed that they require extension of load on priority as they cannot manage their electricity requirements with present sanctioned load. Moreover, the Society stated that they are ready to hand over their distribution system to LESCO and in this regard they have already submitted their request to LESCO, however no intimation has been received from LESCO as yet. LESCO representative(s) stated that they will implement the decision of NEPRA whatsoever in this regard.

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6. The case has been examined in detail in light of documents placed on record by both the parties, applicable laws and arguments advanced during the hearing. Following is concluded:

- i. External electrification of SNOCHS Lahore was approved in 1993 for ultimate load of 6125 kW through an independent feeder. On request of SNOCHS, a partial load of 500 kW was approved by LESCO on December 23, 2002.
- ii. SNOCHS applied for grant of distribution license to NEPRA and in response they were directed to provide NOC from LESCO however, SNOCHS could not provide the same and the request of SNOCHS was disposed off by the Authority without granting distribution license.
- iii. SNOCHS also requested NEPRA for extension of load and their request was referred to LESCO with directions to look into the same in accordance with the applicable rules/law including the Consumer Service Manual.
- iv. Since application for grant of distribution license to SNOCHS was not finalized therefore, they have decided to hand over their distribution system to LESCO for operation and maintenance. In this regard, SNOCHS has applied to LESCO for handing over of their distribution system.

7. Foregoing in view, LESCO is directed as under:

- i. To allow interim extension of load from 500 kW to 3.5 MW to SNOCHS as the Society has already applied for handing over of their distribution system to LESCO for operation and maintenance.
- ii. To expedite the request of SNOCHS with respect to taking over of the distribution system by LESCO subject to fulfillment of codal formalities.

8. Report in this regard be submitted within 30 days.

- Sd -  
( Iftikhar Ali Khan )  
Deputy Registrar

Copy to:

1. C.E / Customer Services Director, Lahore Electric Supply Company (LESCO), 22-A, Queen's Road, Lahore.
2. Engr. Shahid A. Bhatti, Orion Consultants, 25 Peshawar Block, Fortress Stadium, Lahore Cantt., Lahore.
3. Saeed Uz Zaman (President), Sui Northern Officers Cooperative Housing Society Ltd, Phase-1, Near DHA Phase-IV, Ghazi Road, Walton Cantt. Lahore.

No. NEPRA/R/TCD.09/ 3685

Forwarded for information and further necessary action, please.

11-4-2014  
11/4/14  
Deputy Registrar

1. ~~Director (CAD)~~
2. Master File [w.r.t. VC/M (T) D#2860 dated 11.04.2014]

CC:

1. Vice Chairman / Member (Tariff)
2. Member (M&E)
3. Member (C.A)