



National Electric Power Regulatory Authority
ISLAMIC REPUBLIC OF PAKISTAN
Consumer Affairs Division
NEPRA Office Building, Attaturk Avenue (East)
Sector G-5/1, Islamabad
Ph:051-2013200, Fax: 051-2600021

Consumer Affairs
Division

TCD 08/3601 -2013
November 20, 2013

Mr. Fakhrul Hasan
M/s New Gul Tiles Factory
Double Road, Quetta.


Subject: **COMPLAINT FILED BY MR. FAKHRUL HASAN, M/S NEW GUL TILES FACTORY, DOUBLE ROAD, QUETTA UNDER REGULATUION OF GENERATION, TRANSMISSION AND DISTRIBUTION OF ELECTRIC POWER ACT 1997 AGAINST QESCO REGARDING DETECTION BILLS**
Complaint # QESCO -15-2013

Reference is made to your complaint filed with NEPRA regarding the subject.

2. The case has been analyzed in detail in light of documents provided by both the parties and applicable rules. The meter was checked by the Metering and Testing Department of QESCO on November 19, 2012 and the meter was declared as 33 % slow. QESCO assessed total consumption of the premises as 4789 units for November 2012 and after deducting already charged 3193 units, QESCO raised detection bill of 1596 units amounting to Rs. 21219/-.
3. The consumption of the premises for three months (August-October 2012) prior to checking was 100 units whereas for the same months of the previous year, the consumption was 1851 units, as such there is a remarkable difference in the consumption. The consumption of the premises for 11 months (December 2012 to October 2013) after date of checking is 3773 units whereas for the same months of the previous years i.e. December 2011 to October 2012, the consumption was recorded as 2857 units, as such the consumption is on the higher side after checking. The impugned meter was replaced in April, 2013. The consumption of the premises for 6 months (May 2013 to October 2013) after replacement of the meter is 2769 units whereas for the same months of the previous year i.e. May 2012 to October 2012, the consumption was recorded as 1135 units, as such the consumption is on the higher side after replacement of the meter. This shows that the impugned meter was slow.
4. Foregoing in view, it has been concluded that your case does not merit to be processed further. This is for your information please.

Copy :

Mr. Dost Muhammad Jaffar
Assistant Director NEPRA
Deputy Commissioner Complex, Near District Court/Katchary
Inscomb Road Quetta.


Director
20/11/13