

**National Electric Power Regulatory Authority**  
**(NEPRA)**

Subject: **DRAFT AMENDMENT IN CONSUMER SERVICE MANUAL-2021**

In exercise powers conferred by Sub-Regulation 6 of Regulation 8 of NEPRA Licensing (Distribution) Regulations, 2022 read with other enabling provisions of applicable documents, the National Electric Power Regulatory Authority intends to amend the Consumer Service Manual-2021 (the CSM) as below:

Clause No.	Original Clause	Proposed amendment
2.7.2 (b)	Electrification work should be carried out through DISCO's approved contractors as per the design and specifications of DISCO.	Electrification work should be carried out as per design and specification of DISCO through contractors registered with DISCOs or Pakistan Engineering Council
2.7.5 (New clause)	Not Provided	DISCO shall provide option to the applicant for execution of 11 kV source feeder line from the grid station to the premises subject to fulfillment of all the requirements envisaged in clause 2.7.2.

2. All stakeholders and the general public are invited to submit their comments regarding the proposed amendment. The comments shall be submitted to the Registrar (NEPRA) within seven (7) days.

**Registrar**

