

**NATIONAL ELECTRIC POWER REGULATORY AUTHORITY  
(NEPRA)**

**PRESS RELEASE**

June 25, 2020

Subject: **UN-SCHEDULED LOAD SHEDDING AND ISSUANCE OF EXCESSIVE BILLS  
BY HESCO & SEPCO**

NEPRA has taken notice of the news appearing in Media regarding un-announced load shedding by Hyderabad Electric Supply Company (HESCO) and Sukkur Electric Power Company (SEPCO). It has also come to the knowledge of the Authority through various complaints that inflated electricity bills are being issued to the consumers of HESCO & SEPCO. The consumers who are facing unscheduled load shedding and receiving excessive bills are advised to file complaints with NEPRA Regional Office Hyderabad and Sukkur or through online at NEPRA's website along with documentary evidence, so that their issues could be taken up with the concerned distribution companies for redressal.