



Before the Appellate Board
National Electric Power Regulatory Authority
(NEPRA)
Islamic Republic of Pakistan

NEPRA Office , Ataturk Avenue (East), G5/1, Islamabad
Tel. No.+92 051 2013200 Fax No. +92 051 2600030
Website: www.nepra.org.pk E-mail: ikramshakeel@nepra.org.pk

No. NEPRA/Appeal/061/2025/ *884*

September 24, 2025

- | | |
|---|---|
| 1. Kamran Munir,
S/o. Munir Ahmad,
R/o. House No. 198, Street No. 3,
Chak No. 279/R.B, Nadir Ali Khan Wali,
Faisalabad
Cell No. 0315-6243424 | 2. Chief Executive Officer,
FESCO Ltd,
West Canal Road, Abdullah Pur,
Faisalabad |
| 3. Saeed Ahmed Bhatti,
Advocate High Court,
66-Khyber Block, Allama Iqbal Town,
Lahore
Cell No. 0300-4350899
0333-4350899 | 4. Mehar Muhammad Walait Khan Sahmal,
Advocate High Court,
Chamber No. 86, Lyallpur Law Building,
District Courts, Faisalabad
Cell No. 0346-6243424
0315-6243424 |
| 5. Sub Divisional Officer (Operation),
FESCO Ltd,
Sadar Bazar Sub Division,
Faisalabad | 6. POI/Electric Inspector,
Energy Department, Govt. of Punjab,
Opposite Commissioner Office,
D.C.G Road, Civil Lines,
Faisalabad Region, Faisalabad |

Subject: **Appeal No.061/2025 (FESCO Vs. Kamran Munir) Against the Decision Dated 26.02.2025 of the Provincial Office of Inspection to Government of the Punjab Faisalabad Region, Faisalabad**

Please find enclosed herewith the decision of the Appellate Board dated 24.09.2025 (04 pages), regarding the subject matter, for information and necessary action, accordingly.

Encl: **As Above**


(Ikram Shakeel)
Deputy Director
Appellate Board

Forwarded for information please.

1. Director (IT) –for uploading the decision of the Appellate Board on the NEPRA website



National Electric Power Regulatory Authority

Before the Appellate Board

In the matter of

Appeal No.061/POI-2025

Faisalabad Electric Supply Company Limited

.....Appellant

Versus

Kamran Munir, S/o. Munir Ahmad, R/o. House No. 198,
Street No. 3, Chak No. 279/R.B, Nadir Ali Khan Wali,
Faisalabad

.....Respondent

APPEAL U/S 38(3) OF THE REGULATION OF GENERATION, TRANSMISSION AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997

For the Appellant:

Mr. Saeed Ahmed Bhatti Advocate

For the Respondent:

Mr. Muhammad Waliat Khan Advocate

DECISION

1. Through this decision, the appeal filed by Faisalabad Electric Supply Company Limited (hereinafter referred to as the "Appellant") against the decision dated 26.02.2025 of the Provincial Office of Inspection, Faisalabad Region, Faisalabad (hereinafter referred to as the "POI") is being disposed of.
2. Brief facts of the case are that Kamran Munir (hereinafter referred to as the "Respondent") is a domestic consumer of the Appellant bearing Ref No.04-13226-2397751-U with a sanctioned load of 3 kW and the applicable Tariff category is A-1a. Reportedly, the billing meter of the Respondent became dead with vanished display, and subsequently it was replaced on 18.09.2024 and sent to Metering & Testing (M&T) lab. As per the M&T report dated 17.10.2024, 2,987 units were found uncharged. Therefore, the Appellant charged a detection bill of Rs.189,896/- for 2,987 units to the Respondent in December 2024.
3. The Respondent filed a complaint before POI on 26.12.2024 and challenged the detection bill of Rs.189,896/- for 2,987 units charged in December 2024. The complaint of the Respondent was disposed of by the POI vide the decision dated 26.02.2025 cancelled the

Appeal No.061/POI-2025

Page 1 of 4

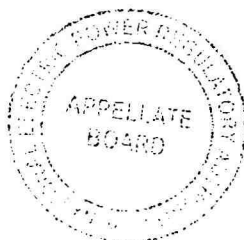




National Electric Power Regulatory Authority

detection bill of Rs.189,896/- for 2,987 units and the Appellant was directed to overhaul the billing account of the Respondent.

4. The Appellant filed instant appeal before the NEPRA against the afore-referred decision of the POI, which was registered as Appeal No. 061/POI-2025. In its appeal, the Appellant opposed the impugned decision *inter alia*, on the main grounds that the POI misconceived and misconstrued the real facts of the case and erred in declaring the detection bill of Rs.189,896/- for 2,987 units as null and void; that the impugned decision is result of misreading and nonreading of documents; that the POI neither recorded evidence nor perused the relevant billing consumption and decided the complaint on surmises and conjectures; and that the impugned decision is illegal, unlawful, arbitrary, vague, without lawful authority and the same liable to be set aside.
5. Upon the filing of the instant appeal, a notice dated 30.04.2025 was sent to the Respondent for filing reply/para-wise comments to the appeal within ten (10) days, which were filed on 27.05.2025. In the reply, the Respondent supported the impugned decision for cancellation of the detection bill of Rs.189,896/- and prayed for dismissal of the appeal.
6. A hearing was conducted at NEPRA Regional Office Lahore on 13.06.2025, which was attended by both parties. Learned counsel for the Appellant repeated the same arguments as contained in the memorandum of the appeal and submitted that the impugned meter became defective due to vanished display, hence it was replaced with a new meter by the Appellant in September 2024 and sent to M&T laboratory for checking. Learned counsel for the Appellant further submitted that 2,987 units were found pending as per the M&T report dated 17.10.2024; therefore, a detection bill of Rs.189,896/- for 2,987 units was debited to the Respondent in December 2024. As per learned counsel for the Appellant, the POI cancelled the detection bill without considering the law and facts of the case. He defended the charging of the above detection bill and prayed for setting aside the impugned decision. Conversely, learned counsel for the Respondent repudiated the version of counsel for the Appellant and argued that the impugned meter became defective in October 2024, which was replaced in the same month, hence such high consumption cannot be recorded by the impugned meter as claimed by the Appellant in twelve days. As per learned counsel for the Respondent, the entire proceedings, including unilateral checking, are fake, bogus and the Respondent cannot be held responsible for payment of any detection bill. He defended the impugned decision and prayed for upholding the same.





National Electric Power Regulatory Authority

7. Arguments were heard and the record was perused. Following are our observations:

i **Detection bill of Rs.189,896/- for 2,987 units charged in December 2024:**

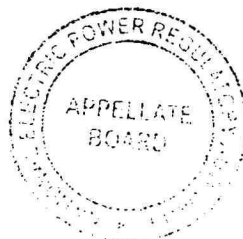
In the instant case, the Appellant claimed that the display of the impugned meter became defective in September 2024 and it was replaced with a new meter in the same month. During M&T checking dated 17.10.2024, the display of the impugned meter of the Respondent was found vanished, and 2,987 units were found uncharged. Thereafter, the Appellant debited a detection bill of Rs.189,896/- for 2,987 units to the Respondent in December 2024, which is under dispute.

ii It is an admitted fact that the data retrieval was done by the Appellant within three billing cycles, as given in Clause 4.3.2(d) of CSM-2021. However, such high consumption of 2,987 units was retrieved by the Appellant against the impugned meter, which may be verified through analysis of consumption data in the table below:

Month	Units	Month	Units	Month	Units
Jan-22	104	Jan-23	133	Jan-24	101
Feb-22	99	Feb-23	94	Feb-24	93
Mar-22	98	Mar-23	39	Mar-24	87
Apr-22	209	Apr-23	147	Apr-24	157
May-22	224	May-23	164	May-24	93
Jun-22	591	Jun-23	322	Jun-24	581
Jul-22	416	Jul-23	578	Jul-24	744
Aug-22	526	Aug-23	692	Aug-24	604
Sep-22	455	Sep-23	741	Sep-24	1178
Oct-22	308	Oct-23	492	Oct-24	492
Nov-22	220	Nov-23	239	Nov-24	228
Dec-22	113	Dec-23	139	Dec-24	137
Total	3363	Total	3780	Total	4495

Perusal of the consumption record shows that the Appellant charged the bill of September 2024 against 1178 units with meter reading dated 06.09.2024. The units charged in September 2024 are the highest in the billing history of the Respondent, which indicates that the impugned meter remained active till 06.09.2024; thereafter, it became defective and was replaced with a new meter on 18.09.2024. How is it possible that 2,987 units were recorded by the impugned meter during the period from 06.09.2024 to 18.09.2024, which puts a question mark on the data retrieval report of the Appellant.


iii Under these circumstances, we consider that the detection bill of Rs.189,896/- against 2,987 units debited to the Respondent in December 2024 is unjustified and the same is cancelled.







National Electric Power Regulatory Authority

- iv However, the bill charged for October 2024 as per consumption of October 2023 is in line with Clause 4.3.2(b) of the CSM-2021, and the Respondent is under obligation to pay the same.
 - v The billing account of the Respondent may be overhauled accordingly.
8. The appeal is disposed of in the above terms.


Abid Hussain
Member/Advisor (CAD)

Dated: 24-09-2025


Naweed Illahi Sheikh
Convener/DG (CAD)


Muhammad Irfan-ul-Haq
Member/ALA (Lic.)

