



Before the Appellate Board
National Electric Power Regulatory Authority
(NEPRA)
Islamic Republic of Pakistan

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No. NEPRA/Appeal/109/2024/ *667*

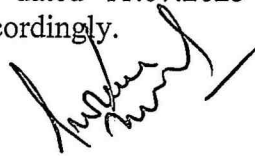
July 11, 2025

- | | |
|---|---|
| 1. Ch. Munawar Ahmed,
S/o. Allah Yar,
R/o. Chak No. 191/JB,
Tehsil Bhowana, District Chiniot | 2. Chief Executive Officer,
FESCO Ltd,
West Canal Road, Abdullah Pur,
Faisalabad |
| 3. Saeed Ahmed Bhatti,
Advocate High Court,
66-Khyber Block, Allama Iqbal Town,
Lahore
Cell No. 0300-4350899 | 4. Sub Divisional Officer (Operation),
FESCO Ltd,
Bhowana Sub Division,
Bhowana
Cell No. 0370-1813164 |
| 5. POI/Electric Inspector,
Energy Department, Govt. of Punjab,
Opposite Commissioner Office,
D.C.G Road, Civil Lines,
Faisalabad Region, Faisalabad | |

Subject: Appeal No.109/2024 (FESCO Vs. Ch. Munawar Ahmed) Against the Decision Dated 20.05.2024 of the Provincial Office of Inspection to Government of the Punjab Faisalabad Region, Faisalabad

Please find enclosed herewith the decision of the Appellate Board dated 11.07.2025 (03 pages), regarding the subject matter, for information and necessary action, accordingly.

Encl: As Above


(Ikram Shakeel)
Deputy Director
Appellate Board

Forwarded for information please.

1. Director (IT) –for uploading the decision of the Appellate Board on the NEPRA website



National Electric Power Regulatory Authority

Before the Appellate Board

In the matter of

Appeal No.109/POI-2024

Faisalabad Electric Supply Company Limited

.....Appellant

Versus

Ch. Munawar Ahmed S/o. Allah Yar,
R/o. Chak No.191/JB, Khokharan,
Tehsil Bhowana, District Chiniot

.....Respondent

APPEAL UNDER SECTION 38(3) OF THE REGULATION OF GENERATION, TRANSMISSION, AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997

For the Appellant:

Mr. Saeed Ahmed Bhatti, Advocate
Mr. Muhammad Naeem Shahzad

For the Respondent:

Nemo

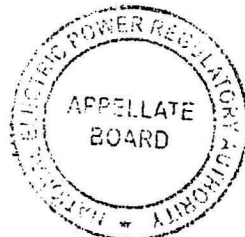
DECISION

1. As per the facts of the case, Ch. Muhammad Ahmed (hereinafter referred to as the "Respondent") is an agricultural consumer of Faisalabad Electric Supply Company Limited (hereinafter referred to as the "Appellant") bearing Ref No.29-13164-3109705, having sanctioned load of 11.19 kW and the applicable tariff category is D-1(b). Reportedly, the billing meter of the Respondent became defective in September 2022 and it was replaced with a new meter by the Appellant in October 2022 and sent to M&T laboratory for checking vide letter dated 28.11.2022. As per the M&T report dated 27.11.2023, one phase of the impugned billing meter was found dead stop with opened display. Subsequently, the Appellant debited a detection bill of Rs.106,576/- against 5,309 units for the period from June 2022 to August 2022 was charged to the Respondent @ 33% slowness of the meter and added to the bill for February 2024.
2. Being aggrieved, the Respondent filed a complaint before the Provincial Office of Inspection, Faisalabad Region, Faisalabad (hereinafter referred to as the "POI") and challenged the above detection bill. The complaint of the Respondent was disposed of by the POI vide decision dated 20.05.2024, wherein the detection bill of Rs.106,576/- against 5,309 units for the period from June 2022 to August 2022 was cancelled.

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3. Being dissatisfied, the Appellant has filed the instant appeal before the NEPRA and assailed the decision dated 20.05.2024 of the POI (hereinafter referred to as the "impugned decision"). In its appeal, the Appellant opposed the maintainability of the impugned decision, *inter-alia*, on the following grounds that the impugned decision is against the facts and law of the case; that the POI misconceived and misconstrued the real facts of the case/consumption data and erred in declaring that the detection bill of Rs.106,576/- against 5,309 units for the period from June 2022 to August 2022 as null and void; that the POI neither recorded the evidence nor consumption data, hence the impugned decision is not sustainable in the eyes of law; and that the same is liable to be set aside.
4. Notice dated 01.11.2024 of the appeal was issued to the Respondent for filing reply/para-wise comment, which however, were not filed.

5. **Hearing**

Hearing of the appeal was conducted at NEPRA Regional Office Lahore on 26.04.2025, wherein learned counsel along with an official tendered appearance for the Appellant, and no one was present for the Respondent. Learned counsel for the Appellant repeated the same arguments as contained in memo of the appeal and argued that the impugned meter became defective in June 2022 and it replaced in October 2022, as such the detection bill of Rs.106,576/- against 5,309 units for the period from June 2022 to August 2022 charged to the Respondent @ 33% slowness of the meter is justified and payable by the Respondent. Learned counsel for the Appellant opposed the impugned decision for cancellation of the above bills and prayed for the decision on the merits.

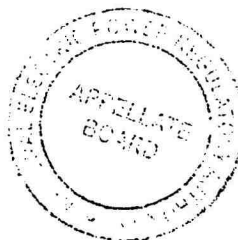
6. Having heard the arguments and the record perused. Following are our observations:

6.1 **Detection bill of Rs.106,576/- for 5,309 units from June 2022 to August 2022:**

As per the available record, the billing meter of the Respondent became defective in June 2022, which was replaced with a new meter by the Appellant in October 2022. During subsequent checking by the M&T of the Appellant dated 27.11.2023, the impugned meter was found 33% slow due to one phase being dead. Therefore, a detection bill of Rs.106,576/- against 5,309 units for the period from June 2022 to August 2022 was charged to the Respondent @ 33% slowness of the meter and added to the bill for February 2024.

- 6.2 In the instant case, the impugned meter, due to opened display, was replaced with a new meter in October 2022 and data retrieval was done by the Appellant on 15.11.2023 after a lapse of more than one year, which is contrary to Clause 4.3.2(d) of the CSM-2021. Said clause of the CSM-2021 restricts the Appellant to retrieve the data in case of defective display of the meter

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within three billing cycles. Due to negligence on the part of the Appellant, the billing dispute arose between the parties. It is further observed that the detection bill was charged in February 2024 after lapse of more than sixteen month from the date of replacement of the impugned meter, which is contrary to Clause 12 of the clarification dated 26.03.2021 rendered in the revised CSM-2021, which restrict the DISCOs to recover the bill within one year from the date of discrepancy noticed.

6.3 In order to reach just conclusion, the consumption data of the Respondent as provided by the Appellant is examined below:

Month	Units	Month	Units	Month	Units
Jan-21	784	Jan-22	127	Jan-23	59
Feb-21	1127	Feb-22	1153	Feb-23	2354
Mar-21	873	Mar-22	2723	Mar-23	2363
Apr-21	2339	Apr-22	1000	Apr-23	1561
May-21	1974	May-22	4997	May-23	349
Jun-21	3572	Jun-22	1440	Jun-23	4269
Jul-21	4197	Jul-22	5197	Jul-23	3875
Aug-21	4142	Aug-22	4142	Aug-23	4746
Sep-21	2906	Sep-22	2960	Sep-23	2615
Oct-21	3563	Oct-22	2850	Oct-23	2023
Nov-21	1342	Nov-22	982	Nov-23	1370
Dec-21	1410	Dec-22	2351	Dec-23	413
Average	2352	Average	2494	Average	2166

As evident from the above table, the consumption charged during the disputed period is compatible with the consumption charged during the periods before and after the dispute, as such the detection bill of Rs.106,576/- against 5,309 units for the period from June 2022 to August 2022 charged to the Respondent @ 33% slowness of the meter and added to the bill for February 2024 is unjustified and the same is cancelled, which is also the determination of POI.

7. Forgoing in view, the appeal is dismissed.

Abid Hussain
Member/Advisor (CAD)

Naweed Illahi Sheikh
Convener/DG (CAD)

Muhammad Irfan-ul-Haq
Member/ALA (Lic.)

Dated: 11-07-2025

