



**Before the Appellate Board
National Electric Power Regulatory Authority
(NEPRA)
Islamic Republic of Pakistan**

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No. NEPRA/Appeal/073/2024/ **763**

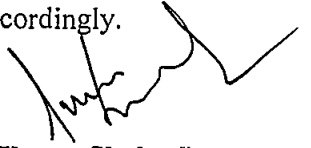
October 15, 2026

- | | |
|--|---|
| 1. Aman Ullah,
S/o. Dilmir Khan,
R/o. Mouza Mighiana Chak Kacha,
Tehsil & District Jhang | 2. Chief Executive Officer,
FESCO Ltd,
West Canal Road, Abdullah Pur,
Faisalabad |
| 3. Muhammad Asif Javed,
Advocate High Court,
Office No. 7, Block 20-E,
G-11/4, Islamabad
Cell No. 0333-5355119 | 4. Saeed Ahmed Bhatti,
Advocate High Court,
66-Khyber Block, Allama Iqbal Town,
Lahore
Cell No. 0300-4350899 |
| 5. Sub Divisional Officer (Operation),
FESCO Ltd,
Mighiana Sub Division,
Jhang
Cell No. 0370-1813315 | 6. POI/Electric Inspector,
Energy Department, Govt. of Punjab,
Opposite Commissioner Office,
D.C.G Road, Civil Lines,
Faisalabad Region, Faisalabad |

Subject: **Appeal No.073/2024 (Aman Ullah vs. FESCO) Against the Decision Dated 15.03.2024 of the Provincial Office of Inspection to Government of the Punjab Faisalabad Region, Faisalabad**

Please find enclosed herewith the decision of the Appellate Board dated 15.10.2026 (04 pages), regarding the subject matter, for information and necessary action, accordingly.

Encl: **As Above**


(Ikram Shakeel)
Additional Director
Appellate Board

Forwarded for information please.

1. Director (IT) –for uploading the decision of the Appellate Board on the NEPRA website



National Electric Power Regulatory Authority

Before the Appellate Board

In the matter of

Appeal No.073/POI-2024

Aman Ullah, S/o. Dilmir Khan, R/o. Mouza Maghiana Chak Kacha,
Tehsil & District Jhang

.....Appellant

Versus

Faisalabad Electric Supply Company Limited

.....Respondent

APPEAL UNDER SECTION 38(3) OF THE REGULATION OF GENERATION, TRANSMISSION AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997 ("NEPRA ACT")

For the Appellant:

Mr. Muhammad Asif Javed Advocate through video link/Zoom

For the Respondent:

Mr. Saeed Ahmed Bhatti Advocate

DECISION

1. Through this decision, the appeal filed by Mr. Aman Ullah (hereinafter referred to as the "Appellant") against the decision dated 15.03.2024 passed by the Provincial Office of Inspection, Faisalabad Region, Faisalabad (hereinafter referred to as the "POI") is being disposed of.
2. Brief facts of the case are that the Appellant is an agricultural consumer of Faisalabad Electric Supply Company Limited (hereinafter referred to as the "Respondent") bearing Ref No.29-13315-2839800R, having a sanctioned load of 7.46 kW, and the applicable tariff category is D-2(b). Billing meter of the Appellant was found 66% slow due to two phases being dead during checking dated 24.01.2023 of the Respondent, therefore, a detection bill of Rs.286,982/- for 8,801 units for the period from July 2022 to September 2022 was charged to the Appellant @ 66% slowness of the impugned meter.
3. Being aggrieved with the above actions of the Respondent, the Appellant filed an application before POI on 13.10.2023 and challenged the above detection bill. The POI vide decision dated 15.03.2024 cancelled the detection bill for 8,801 units for the period from July 2022 to September 2022 and directed the Respondent to revise the detection bill for 5,131 units for two billing cycles on account of 66% slowness of the meter as per CSM-2021.



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4. Being dissatisfied, the Appellant filed instant appeal before the NEPRA against the afore-referred decision of the POI (hereinafter referred to as the "impugned decision"), which was registered as Appeal No.073/POI-2024. In its appeal, the Appellant opposed the impugned decision *inter alia*, on the main grounds that the electricity connection was disconnected by the Respondent in June 2022 due to flood in the area and the tube well was not working in the same time; that the Respondent was approached time and again for restoration of electricity connection, which was subsequently restored on 29.12.2022 pursuant to the directions of SE Jhang of the Respondent; that the impugned meter was functioning correctly during the disputed period and was removed from the site and remained in the custody of the Respondent, as such no detection bill is chargeable; that the impugned decision is result of non-reading and misreading of facts; that impugned decision is in violation of the due process and fair trial and against the principles of justice; that impugned decision is suffering from the material and gross illegality as the POI has not applied its anxious mind to the facts; that the POI did not apply its judicial and prudent mind; that the Appellant is using solar panels for irrigation purposes and the usage of electricity is minimum or nil; that the impugned decision was passed in hasty manner; and the same may kindly be set aside.
5. Upon the filing of the instant appeal, notice dated 12.08.2024 was sent to the Respondent for filing reply/para-wise comments to the appeal within ten (10) days. The Respondent filed its reply on 01.11.2024, wherein the Respondent submitted that the connection under dispute was disconnected due to default in making payment against arrears of Rs.98,278/-, therefore electricity connection was disconnected. As per Respondent, ERO has also been exceeded more than one year and the Appellant has to pay the capital cost of single phase meter and the service cable for energization of connection.
6. Eight hearings were conducted on 14.09.2024, 02.11.2024, 21.04.2025, 13.06.2025, 16.08.2025, 29.11.2025, 13.02.2026 and 08.05.2026, which however were adjourned either upon the request of the Appellant or Respondent. In order to provide final opportunity of hearing to both parties, case was fixed at NEPRA Regional Office Lahore on 21.08.2026, which was attended by both parties. Learned counsel for the Appellant repeated the same contention as contained in memo of the appeal and contended that the impugned connection was disconnected by the Respondent due to flood situation in the area in June 2022, which was subsequently restored by the Respondent on 29.12.2022. He added that the impugned meter was removed by the Respondent and remained in the custody of the Respondent, hence the Appellant cannot be held responsible for payment of any



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detection bill on account of alleged 66% slowness of the impugned meter. Learned counsel for the Appellant stated that the lower forum did not consider the real facts of the case and erred in allowing the revised detection bill for two billing cycles. He prayed for setting aside the impugned decision. On the contrary, learned counsel for the Respondent rebutted the version of the Appellant and averred that the impugned meter was found running 66% slow due to two phases being dead, therefore a detection bill of Rs.286,982/- for 8,801 units for the period from July 2022 to September 2022 was charged to the Appellant @ 66% slowness of the impugned meter. He defended the impugned decision for revision of the detection bill for two billing cycles and stated that the impugned decision was rendered in line with Clause 4.3.3(c)(ii) of the CSM-2021 and the same is liable to be maintained.

7. Having heard the arguments and the record perused. Following are our observations:

i. Detection bill of Rs.286,982/- for 8,801 units for the period from July 2022 to September 2022:
As per the available record, two phases of the billing meter of the Appellant were found defective during checking dated 24.01.2023. Therefore, a detection bill of Rs.286,982/- for 8,801 units for the period from July 2022 to September 2022 was charged to the Appellant @ 66% slowness of the meter, which was revised for two billing cycles by the POI. Against which the Appellant preferred instant appeal before NEPRA.

ii. In order to reach just conclusion, the consumption data of the Appellant as provided by the Respondent is examined below:

Month	2020	2021	2022
Jan	351	156	362
Feb	198	1,189	170
Mar	113	1,439	1,666
Apr	3,301	1,898	2,029
May	4,442	4,961	2,335
Jun	1,953	865	555
Jul	5,099	4,111	2,915
Aug	0	3,277	230
Sep	2,622	3,288	1,389
Oct	4,287	293	1,389
Nov	2,002	2,521	2521 DF
Dec	0	405	0-PD
Average	2,639	2034	1598



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As evident from the above table, the consumption of the Appellant during the disputed period from July 2022 to September 2022 is considerably less as compared to corresponding consumption of the year 2021. Even average consumption of the year 2022 is much less than the consumption of the years 2020 and 2021. There is no force in the contention of the Appellant that electric supply remained disconnected from June 2022 and onwards as he neither provided any significant evidence regarding flooding situation nor have justification that from where the readings advance against the disconnected connection. This whole scenario indicates that the impugned meter remained slow during the disputed period. In such situation, Clause 4.3.3(c)(ii) of the CSM-2021 is relevant for determination of period of slowness. According to said clause of the CSM-2021, the Appellant may be charged the detection bill maximum for two billing cycles in case of slow meter. However the Respondents debited the detection bill of 8,801 units for three months i.e., July 2022 to September 2022, which is contrary to foregoing clause of the CSM-2021.

8. In view of what has been stated above, it is concluded that:
- The detection bill of 8,801 units for three months i.e., July 2022 to September 2022 is not justified being contrary to Clause 4.3.3c (ii) of the CSM-2021 and the same is cancelled.
 - Similarly the determination of the POI for revision of the detection bill against 5,131 units for two months due to 66% slowness of the impugned meter is line with Clause 4.3.3(c)(ii) of the CSM-2021 and the same is maintained to this extent.
9. Foregoing in view, the appeal is dismissed.


Abid Hussain
Member/Advisor (CAD)

Dated: 15-10-2026


Naweed Illahi Sheikh
Convener/DG (CAD)


Muhammad Irfan-ul-Haq
Member/ALA (Lic.)