



Before the Appellate Board
National Electric Power Regulatory Authority
(NEPRA)
Islamic Republic of Pakistan

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No. NEPRA/Appeal/078/2025/ *1139*

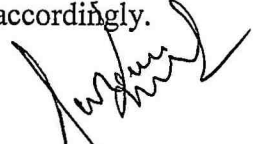
November 11, 2025

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| 1. Tariq Javed,
S/o. Sana Ullah,
R/o. House No. 725-D,
Block No. 46, Samanabad,
Faisalabad | 2. Chief Executive Officer,
FESCO Ltd,
West Canal Road, Abdullah Pur,
Faisalabad |
| 3. Muhammad Siddique Malik,
Advocate High Court,
Room No. 6 & 7, 2 nd Floor,
Imtiaz Plaza, 85-The Mall,
Lahore
Cell No. 0300-6450979 | 4. Mirza Muhammad Ijaz,
Advocate High Court,
Chamber No. 8, Ground Floor,
Sufi Barkat Ali Law Building,
Near CPO office, Faisalabad
Cell No. 0306-7050428 |
| 5. Sub Divisional Officer (Operation),
FESCO Ltd,
Samanabad Sub Division,
Faisalabad | 6. POI/Electric Inspector,
Energy Department, Govt. of Punjab,
Opposite Commissioner Office,
D.C.G Road, Civil Lines,
Faisalabad Region, Faisalabad |

Subject: **Appeal No.078/2025 (FESCO Vs. Tariq Javed) Against the Decision Dated 19.02.2025 of the Provincial Office of Inspection to Government of the Punjab Faisalabad Region, Faisalabad**

Please find enclosed herewith the decision of the Appellate Board dated 11.11.2025 (04 pages), regarding the subject matter, for information and necessary action, accordingly.

Encl: As Above


(Ikram Shakeel)
Deputy Director
Appellate Board

Forwarded for information please.

1. Director (IT) –for uploading the decision of the Appellate Board on the NEPRA website



National Electric Power Regulatory Authority

Before the Appellate Board

In the matter of

Appeal No.078/POI-2025

Faisalabad Electric Supply Company Limited

.....Appellant

Versus

Tariq Javed S/o. Sanaullah, R/o. House No.725-D,
Block No.46, Samanabad, Faisalabad

.....Respondent

APPEAL U/S 38(3) OF THE REGULATION OF GENERATION, TRANSMISSION AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997

For the Appellant:

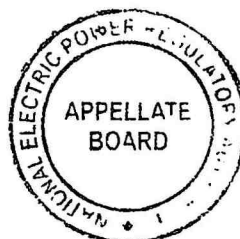
Mr. Muhammad Sidique Malik Advocate

For the Respondent:

Mirza Muhammad Ijaz Advocate

DECISION

1. Through this decision, the appeal filed by Faisalabad Electric Supply Company Limited (hereinafter referred to as the "Appellant") against the decision dated 19.02.2025 of the Provincial Office of Inspection, Faisalabad Region, Faisalabad (hereinafter referred to as the "POI") is being disposed of.
2. Brief facts of the case are that Tariq Javed (hereinafter referred to as the "Respondent") is an industrial consumer of the Appellant bearing Ref No.27-13211-6138910-U with a sanctioned load of 18 kW and the applicable Tariff category is B-1(b). Reportedly, the billing meter of the Respondent became dead with vanished display in December 2021, and subsequently it was replaced with a new meter in January 2022 and sent to Metering & Testing (M&T) lab. As per the M&T report dated 27.06.2022, 7,403 units were found uncharged. Therefore, the Appellant charged a detection bill of Rs.222,176/- for 7,403 units to the Respondent in August 2022.
3. The Respondent filed a complaint before POI and challenged the above detection bill. The complaint of the Respondent was disposed of by the POI vide the decision dated



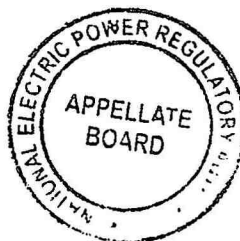
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19.02.2025, wherein the detection bill of Rs.222,176/- for 7,403 units was cancelled and the Appellant was directed to overhaul the billing account of the Respondent.

4. The Appellant filed instant appeal before the NEPRA against the afore-referred decision of the POI. In its appeal, the Appellant opposed the impugned decision *inter alia*, on the main grounds that the impugned decision is against the facts of the case and law; that the POI misconceived and misconstrued the real facts of the case as well as data retrieval report and erred in declaring the detection bill of Rs.222,176/- for 7,403 units as null and void; that the impugned decision is result of misreading and nonreading of documents; that the POI neither recorded evidence nor perused the relevant billing consumption and decided the complaint on surmises and conjectures; that Clause 4.3.2 of the CSM 2021 is arbitrary, unjustified and illegal as it is the actual consumption of electricity which cannot be waived off on the basis of flimsy grounds and that the impugned decision is liable to be set aside.
5. Notice dated 30.05.2025 was sent to the Respondent for filing reply/para-wise comments to the appeal within ten (10) days, which were filed on 18.06.2025. In the reply, the Respondent opposed the charging of the impugned detection bill of Rs.222,176/- for 7,403 units and submitted that the Appellant neither served prior notice nor associated him during the alleged checking, hence he cannot be held responsible for payment of any detection bill based on forged and fabricated M&T report. The Respondent supported the impugned decision for cancellation of the above detection bill and prayed for dismissal of the appeal.
6. Hearing was conducted at NEPRA Regional Office Lahore on 16.08.2025, which was attended by both parties. Learned counsel for the Appellant repeated the same arguments as contained in the memorandum of the appeal and submitted that the impugned meter became defective due to vanished display, hence it was replaced with a new meter by the Appellant and sent to M&T laboratory for checking. Learned counsel for the Appellant further submitted that 7,403 units were found pending as per the M&T report dated 27.06.2022; therefore, a detection bill of Rs.222,176/- for 7,403 units was debited to the Respondent. As per learned counsel for the Appellant, the POI cancelled the detection bill without considering the law and facts of the case. He defended the charging of the above detection bill and prayed for setting aside the impugned decision. Conversely, learned counsel for the Respondent repudiated the version of counsel for the Appellant and argued that the impugned meter became defective in December 2021, which was replaced in January 2022; hence, such high consumption cannot be recorded by the impugned meter as



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claimed by the Appellant within one month. As per learned counsel for the Respondent, the entire proceedings, including unilateral checking, are fake, bogus and the Respondent cannot be held responsible for payment of any detection bill. He defended the impugned decision and prayed for upholding the same.

7. Arguments were heard and the record was perused. Following are our observations:

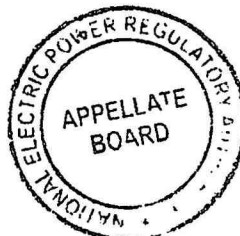
i **Detection bill of Rs.222,176/- for 7,403 units charged in August 2022:**

In the instant case, the Appellant claimed that the display of the impugned meter became defective and it was replaced with a new meter in January 2022. During M&T checking dated 27.06.2022, the display of the impugned meter of the Respondent was found vanished, and 7,403 units were found uncharged. Thereafter, the Appellant debited a detection bill of Rs.222,176/- for 7,403 units to the Respondent in August 2022, which is under dispute.

ii It is an admitted fact that the data retrieval was done by the Appellant after five billing cycles, which is contrary to Clause 4.3.2(d) of CSM-2021. Moreover, such high consumption of 7,403 units was retrieved by the Appellant against the impugned meter, which may be verified through analysis of consumption data in the table below:

Month	Units	Status	Month	Units	Status
Jul-20	6785	Active	Jul-21	7143	Active
Aug-20	2255	Active	Aug-21	9243	Active
Sep-20	8855	Active	Sep-21	9668	Active
Oct-20	5145	Active	Oct-21	5730	Active
Nov-20	10338	Active	Nov-21	8136	Active
Dec-20	4594	Active	Dec-21	9430	Defective
Jan-21	6000	Active	Jan-22	5125	Replaced
Feb-21	8341	Active	Feb-22	6846	Active
Mar-21	16328	Active	Mar-22	7480	Active
Apr-21	9606	Active	Apr-22	15427	Active
May-21	9491	Active	May-22	3393	Active
Jun-21	10958	Active	Jun-22	8102	Active
Total	98696	-	Total	95723	-

iii Perusal of the consumption record shows that the impugned meter of the Respondent became defective in December 2021; however consumption charged in the said month is higher than





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the consumption of December 2021. How is it possible that 7,403 units were recorded by the impugned meter during one month, which puts a question mark on the data retrieval report of the Appellant? Even otherwise, the discrepancy of vanished display may be witnessed during the monthly readings, which, however, was not pointed out by the Appellant before the alleged checking. Hence, there is no justification to charge the detection bill of Rs.222,176/- against 7,403 units to the Respondent in August 2022.

- iv It is an admitted fact that the Respondent is liable to be charged the revised bills for December 2021 and January 2022 on DEF-EST code.
8. Under these circumstances, we are of the considered view that:
- The detection bill of Rs.222,176/- against 7,403 units debited to the Respondent in August 2022 is unjustified and the same is cancelled as already decided by the POI.
 - The Respondent may be charged the revised bills for December 2021 and January 2022 on DEF-EST Code, pursuant to Clause 4.3.2(b) of the CSM-2021.
 - The billing account of the Respondent may be overhauled accordingly.
9. Impugned decision is modified in the above terms.

Abid Hussain
Member/Advisor (CAD)

Muhammad Irfan-ul-Haq
Member/ALA (Lic.)

Naweed Illahi Sheikh
Convener/DG (CAD)

Dated: 11-11-2025

