

Before the Appellate Board National Electric Power Regulatory Authority (NEPRA)

Islamic Republic of Pakistan

NEPRA Office, Ataturk Avenue (East), G5/1, Islamabad Tel. No.+92 051 2013200 Fax No. +92 051 2600030 Website: www.nepra.org.pk E-mail: ikramshakeel@nepra.org.pk

No. NEPRA/Appeal/021/2025/ 830

September 04, 2025

- Ch. Imran Hayat,
 S/o. Khalid Hayat,
 R/o. 251-A, New Muslim Town,
 Lahore
 Cell No. 0315-8459779
- 3. Rai Shahid Abbas,
 Advocate High Court
 Jalal Law Associates,
 Office No. 8, Ground Floor,
 CM Centre, Mozang Road,
 Lahore
 Cell No. 0322-4852225
- Sub Divisional Officer (Operation), GEPCO Ltd, Sub Division No. 2, Hafizabad

- 2. Chief Executive Officer, GEPCO Ltd, 565-A, Model Town, G. T. Road, Gujranwala
- 4. Muhammad Jalil Kamboh, Advocate High Court, 110-Kiyani Chambers, Session Courts, Gujranwala Cell No. 0320-6301130
- 6. POI/Electric Inspector,
 Gujranwala Region,
 Energy Department, Govt. of Punjab,
 29A, 272 Gondlanwala Road,
 Block-A, Model Town, Gujranwala
 Phone No. 055-9330548

Subject:

Appeal No.021/2025 (GEPCO vs. Ch. Imran Hayat) Against the Decision Dated 31.12.2024 of the Provincial Office of Inspection to Government of the Punjab Gujranwala Region, Gujranwala

Please find enclosed herewith the decision of the Appellate Board dated 04.09.2025 (03 pages), regarding the subject matter, for information and necessary action, accordingly.

Encl: As Above

(Ikram Shakeel) Deputy Director Appellate Board

Forwarded for information please.

1. Director (IT) –for uploading the decision of the Appellate Board on the NEPRA website



National Electric Power Regulatory Authority

Before The Appellate Board

In the matter of

Appeal No.021/POI-2025

Gujranwala Electric Power Company Limited	Appellant
Versus	
Ch. Imran Hayat S/o. Khalid Hayat, R/o. 251-A. New Muslim Town, Lahore	Respondent

APPEAL UNDER SECTION 38(3) OF THE REGULATION OF GENERATION, TRANSMISSION, AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997

For the Appellant: Rai Shahid Abbas Advocate Mr. Abdul Jabbar SDO Mr. Faiz Rasool RO

For the Respondent:
Mr. Muhammad Jalil Advocate

DECISION

- 1. As per the facts of the case, Ch. Imran Hayat (hereinafter referred to as the "Respondent") is an industrial consumer of Gujranwala Electric Power Company Limited (hereinafter referred to as the "Appellant") bearing Ref No.28-12245-1986701-R, having a sanctioned load of 480 kW and the applicable tariff category is B-2(b). During M&T checking dated 08.07.2024 of the Appellant, the billing meter was found 66% slow due to two phases being dead, therefore, MF was raised from 160 to 480 w.e.f July 2024 and onwards till the replacement of the impugned meter in September 2024. Meanwhile, a detection bill of Rs.5,141,311/- for 91,883 units + 840 kW MDI for the period from April 2024 to June 2024 (3 months) was charged to the Respondent @ 66% slowness of the meter and added to the bill for August 2024.
- 2. Being aggrieved with the above actions of the Appellant, the Respondent filed a complaint before the Provincial Office of Inspection, Gujranwala Region, Gujranwala (hereinafter referred to as the "POI") on 20.08.2024 and challenged the above detection bill. The complaint

Appeal No.021/POI-2025



Page 1of 3



National Electric Power Regulatory Authority

of the Respondent was disposed of by the POI vide decision dated 31.12.2024, wherein the detection bill of Rs.5,141,311/- for 91,883 units+840 kW MDI for the period from April 2024 to June 2024 was cancelled. The Appellant was directed to charge the revised detection bill for June 2024 to the Respondent @ 66% slowness of the meter.

- 3. Being dissatisfied, the Appellant has filed the instant appeal before NEPRA and assailed the decision dated 31.12.2024 of the POI (hereinafter referred to as the "impugned decision"). In its appeal, the Appellant opposed the maintainability of the impugned decision, *inter-alia*, on the following grounds that after confirmation of slowness in the metering equipment, notice dated 12.07.2024 was served to the Respondent; that the detection bill of Rs.5,141,311/- for 91,883 units + 840 kW MDI for the period from April 2024 to June 2024 was charged as per M&T report dated 08.07.2024; that the impugned decision is against the law and facts of the case; that the POI has not thrashed out consisting reasons of the Appellant and passed the illegal order and that the impugned decision is liable to be set aside.
- 4. Notice dated 14.02.2025 of the appeal was issued to the Respondent for filing reply/para-wise comment, which were filed on 27.02.2025. In the reply, the Respondent opposed the maintainability of the appeal, defended the impugned decision for cancellation of the detection bill and prayed for upholding the same.
- 5. Hearing of the appeal was conducted at NEPRA Regional Office Lahore on 26.04.2025, wherein both parties tendered their appearance. Learned counsel for the Appellant contended that two phases of the billing meter of the Respondent were found dead on 08.07.2024, therefore, the detection bill of Rs.5,141,311/- for 91,883 units + 840 kW MDI for the period from April 2024 to June 2024 was debited to the Respondent to account for 66% slowness of the meter. Learned counsel for the Appellant further contended that the POI did not consider the real aspects of the case and erroneously declared the above detection bill as null and void. As per learned counsel for the Appellant, actual consumption could not be charged due to the slowness of the impugned meter; therefore, the above detection bill was debited to the Respondent to account for the slowness of the impugned meter. Learned counsel for the Appellant prayed that the impugned decision is unjustified and liable to be struck down. On the contrary, learned counsel for the Respondent rebutted the version of the Appellant regarding charging of the impugned detection bill, supported the impugned decision for revision of the same for one month, and prayed for dismissal of the appeal with costs.

Appeal No.021/POI-2025





National Electric Power Regulatory Authority

- 6. Having heard the arguments and the record perused. Following are our observations:
- 6.1 <u>Detection bill of Rs.5,141,311/- for 91,883 units/840 kW MDI i.e. April 2024 to June 2024:</u> As per the available record, two phases of the billing meter of the Respondent were found defective during checking dated 08.07.2024, therefore, MF was raised from 120 to 480 w.e.f July 2024 and onwards and a detection bill of Rs.5,141,311/- for 91,883 units+840 kW MDI for the period from April 2024 to June 2024 (3 months) was debited to the Respondent.
- 6.2 It is observed that the Appellant debited the impugned detection bill for more than two (02) months, which is contrary to Clause 4.3.3c(ii) of the CSM-2021. The said clause of the CSM-2021 restricts the Appellant to debit the slowness maximum for two months to the Respondent. Even otherwise, the NEPRA Authority vide order dated 13.06.2024 retained the period of supplementary/detection bill for two billing cycles in case of the slowness of the metering equipment/defective CTs as mentioned in Clause 4.4(e) of CSM- 2010 (existing Clause 4.3.3 of CSM-2021).
- 6.3 In view of the foregoing discussion, the POI has rightly cancelled the detection bill of Rs.5,141,311/- for 91,883 units+840 kW MDI for the period from April 2024 to June 2024, being contrary to the ibid clause of the CSM-2021 as well as in violation of the order dated 13.06.2024 of the Authority. The Respondent may be charged the revised detection bill for two billing cycles prior to checking dated 08.07.2024 as per Clause 4.3.3c(ii) of the CSM-2021 and the bills with enhanced MF due to 66% slowness of the meter w.e.f checking dated 08.07.2024 of the Appellant and onwards till the replacement of the impugned meter, pursuant to Clause 4.3.3c(i) of the CSM-2021, however the units/MDI already charged during these month be adjusted, accordingly.

7. The impugned decision is modified in the above terms.

Member/Advisor (CAD)

Naweed Illahi Sheikh Convener/DG (CAD) Muhammad Irfan-ul-Haq Member/ALA (Lic.)

Dated: 04-09-2025

DOARD

Appeal No.021/POI-2025

Page 3 of 3