



Before the Appellate Board
National Electric Power Regulatory Authority
(NEPRA)
Islamic Republic of Pakistan

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No. NEPRA/Appeal/036/2025/ 9/15

October 15, 2025

- | | |
|---|---|
| 1. Amir Nawaz,
S/o. Muhammad Nawaz,
Prop: Small Furnace,
R/o. Gala Bakar Mandi,
Umar Farooq Road,
Gujranwala | 2. Chief Executive Officer,
GEPCO Ltd, 565-A,
Model Town, G. T. Road,
Gujranwala |
| 3. Mirza Shahryar Farhan Beg,
Advocate High Court,
House No. 225, Sarwar Road,
Lahore Cantt
Cell No. 0322-4525997 | 4. Muhammad Jalil Kamboh,
Advocate High Court,
110-Kiyani Chambers,
Session Courts, Gujranwala
Cell No. 0320-6301130 |
| 5. Sub Divisional Officer (Operation),
GEPCO Ltd,
Sheranwala Bagh Sub Division,
Gujranwala | 6. POI/Electric Inspector,
Gujranwala Region,
Energy Department, Govt. of Punjab,
29A, 272 Gondlanwala Road,
Block-A, Model Town, Gujranwala
Phone No. 055-9330548 |

Subject: **Appeal No.036/2025 (GEPCO vs. Amir Nawaz) Against the Decision Dated 19.11.2024 of the Provincial Office of Inspection to Government of the Punjab Gujranwala Region, Gujranwala**

Please find enclosed herewith the decision of the Appellate Board dated 15.10.2025 (04 pages), regarding the subject matter, for information and necessary action, accordingly.

Encl: As Above


(Ikram Shakeel)
Deputy Director
Appellate Board

Forwarded for information please.

1. Director (IT) –for uploading the decision of the Appellate Board on the NEPRA website



National Electric Power Regulatory Authority

Before The Appellate Board

In the matter of

Appeal No.036/POI-2025

Gujranwala Electric Power Company Limited

.....Appellant

Versus

Amir Nawaz S/o. Muhammad Nawaz,
Prop: Small Furnace, R/o. Gala Bakar Mandi,
Umar Farooq Road, Gujranwala

.....Respondent

APPEAL UNDER SECTION 38(3) OF THE REGULATION OF GENERATION, TRANSMISSION, AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997

For the Appellant:

Mirza Shahryar Farhan Beg Advocate
Mr. Qaiser Farooq SDO

For the Respondent:

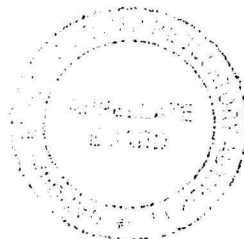
Mr. Muhammad Jalil Advocate

DECISION

1. As per the facts of the case, Amir Nawaz (hereinafter referred to as the "Respondent") is an industrial consumer of Gujranwala Electric Power Company Limited (hereinafter referred to as the "Appellant") bearing Ref No.30-12122-1286300-U, having a sanctioned load of 160 kW and the applicable tariff category is B-2(b). During M&T checking dated 19.02.2024 of the Appellant, the billing meter was found 66% slow due to two phases being dead, therefore, MF was raised w.e.f February 2024 and onwards till the replacement of the impugned meter. Meanwhile, a detection bill of OP=177483+P=1664 Units+717 kW MDI for the periods, i.e., (i) from 22.01.2023 to 20.03.2023 @ 33% slowness of the meter and (ii) from 21.03.2023 to January 2024 @ 66% slowness of the meter, was charged to the Respondent.
2. Being aggrieved with the above actions of the Appellant, the Respondent filed a complaint before the Provincial Office of Inspection, Gujranwala Region, Gujranwala (hereinafter referred to as the "POI") on 15.05.2024 and challenged the above detection bill. The complaint of the Respondent was disposed of by the POI vide decision dated 19.11.2024, wherein the detection bill of OP=177483+P=1664 Units+717 kW MDI for the periods, i.e., (i) from 22.01.2023 to 20.03.2023 @ 33% slowness of the meter and (ii) from 21.03.2023 to January 2024 @ 66% slowness of the meter, was cancelled. The Appellant was directed to charge the

Appeal No.036/POI-2025

Page 1 of 4



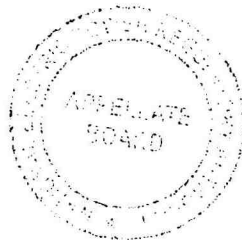
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National Electric Power Regulatory Authority

revised detection bill for December 2023 and January 2024 to the Respondent @ 66% slowness of the meter. The bills with enhanced MF charged w.e.f February 2024 and onwards till the replacement of the impugned are justified and payable by the Respondent.

3. Being dissatisfied, the Appellant has filed the instant appeal before NEPRA and assailed the decision dated 19.11.2024 of the POI (hereinafter referred to as the "impugned decision"). In its appeal, the Appellant opposed the maintainability of the impugned decision, *inter-alia*, on the following grounds that after confirmation of slowness in the metering equipment during checking dated 19.02.2024, notice dated 19.02.2024 was served to the Respondent; that the detection bill of OP=177483+P=1664 Units+717 kW MDI for the periods i.e. (i) from 22.01.2023 to 20.03.2023 @ 33% slowness of the meter and (ii) from 21.03.2023 to January 2024 @ 66% slowness of the meter was charged in April 2024; that 66% slowness was established during joint checking, however the POI reduced the period of slowness for two months by relying upon Clause 4.3.3c(ii) of the CSM-2021; that the Appellant through authentic documents/consumption data fully proved the aforesaid detection bill as legal, valid and justified and that the impugned decision is liable to be set aside.
4. Notice dated 07.03.2025 of the appeal was issued to the Respondent for filing reply/para-wise comment, which were filed on 29.05.2025. In the reply, the Respondent opposed the maintainability of the appeal, defended the impugned decision for cancellation of the detection bill and prayed for upholding the same.
5. Hearing of the appeal was conducted at NEPRA Regional Office Lahore on 13.06.2025, wherein both parties tendered their appearance. Learned counsel for the Appellant contended that two phases of the billing meter of the Respondent were found dead on 19.02.2024, therefore, the detection bill of OP=177483+P=1664 Units+717 kW MDI for the periods i.e. (i) from 22.01.2023 to 20.03.2023 @ 33% slowness of the meter and (ii) from 21.03.2023 to January 2024 @ 66% slowness of the meter was debited to the Respondent to account for 66% slowness of the meter. Learned counsel for the Appellant further contended that the POI did not consider the real aspects of the case and erroneously declared the above detection bill as null and void. As per learned counsel for the Appellant, actual consumption could not be charged due to the slowness of the impugned meter; therefore, the above detection bill was debited to the Respondent to account for the slowness of the impugned meter. Learned counsel for the Appellant prayed that the impugned decision is unjustified and liable to be struck down. On the contrary, learned counsel for the Respondent rebutted the version of the Appellant



76
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National Electric Power Regulatory Authority

regarding charging of the impugned detection bill, supported the impugned decision for revision of the same for two months being in line with Clause 4.3.3c(ii) of the CSM-2021 and prayed for dismissal of the appeal with costs.

6. Having heard the arguments and the record perused. Following are our observations:
- As per the available record, two phases of the billing meter of the Respondent were found defective during checking dated 19.02.2024, therefore, MF was raised from 120 to 480 w.e.f February 2024 and onwards and a detection bill of $OP=177483+P=1664 \text{ Units}+717 \text{ kW MDI}$ for the periods i.e. (i) from 22.01.2023 to 20.03.2023 @ 33% slowness of the meter and (ii) from 21.03.2023 to January 2024 @ 66% slowness of the meter was debited to the Respondent.
 - To verify the contention of the Appellant regarding the above detection bill, the consumption data of the Respondent is reproduced below:

Month	Units	Month	Units	Month	Units	Status
Feb-22	24320	Feb-23	12800	Feb-24	21466	
Mar-22	35280	Mar-23	10480	Mar-24	26110	Disconnected
Apr-22	22160	Apr-23	4160	Apr-24	0	
May-22	480	May-23	7680	May-24	0	
Jun-22	32320	Jun-23	6960	Jun-24	240	Reconnected
Jul-22	1760	Jul-23	7418	Jul-24	16540	
Aug-22	50400	Aug-23	7120	Aug-24	20662	
Sep-22	17200	Sep-23	9934	Sep-24	22694	
Oct-22	26880	Oct-23	12042	Oct-24	23472	
Nov-22	32480	Nov-23	7868	Nov-24	24494	
Dec-22	15200	Dec-23	7103	Dec-24	27596	
Jan-23	18160	Jan-24	8432	Jan-25	25588	
Average	23053	Average	8500	Average	23207	

Perusal of consumption data shows that the consumption of the Respondent declined significantly during the disputed period as compared to the consumption of corresponding months of the preceeding and succeeding years due to slowness of the impugned meter, however this does not tantamount the Appellant to debit the detection bill for more than two (02) months being contrary to Clause 4.3.3c(ii) of the CSM-2021.

- The said clause of the CSM-2021 restricts the Appellant to debit the maximum slowness for two months to the Respondent. Even otherwise, the NEPRA Authority vide order dated 13.06.2024 retained the period of supplementary/detection bill for two billing cycles in case of the slowness of the metering equipment/defective CTs as mentioned in Clause 4.4(e) of CSM-2010 (existing Clause 4.3.3 of CSM-2021).

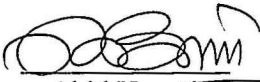


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62



National Electric Power Regulatory Authority

7. In view of the foregoing discussion, we conclude that:
- The detection bill of OP=177483+P=1664 Units+717 kW MDI for the periods i.e. (i) from 22.01.2023 to 20.03.2023 @ 33% slowness of the meter and (ii) from 21.03.2023 to January 2024 @ 66% slowness of the meter, is unjustified being contrary to the ibid clause of the CSM-2021 as well as in violation of the order dated 13.06.2024 of the Authority and the same is cancelled.
 - The Respondent may be charged 66% slowness for two billing cycles prior to checking dated 19.02.2024 as per Clause 4.3.3c(ii) of the CSM-2021 and the bills with enhanced MF due to 66% slowness of the meter w.e.f checking dated 19.02.2024 of the Appellant and onwards till the replacement of the impugned meter, pursuant to Clause 4.3.3c(i) of the CSM-2021, however the units/MDI already charged during these month be adjusted, accordingly.
8. The impugned decision is modified in the above terms.


Abid Hussain
Member/Advisor (CAD)

Dated: 15-10-2025


Naveed Illahi Sheikh
Convener/DG (CAD)


Muhammad Irfan-ul-Haq
Member/ALA (Lic.)

