



Before the Appellate Board
National Electric Power Regulatory Authority
(NEPRA)
Islamic Republic of Pakistan

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No. NEPRA/Appeal/120/2024/ 651

July 09, 2025

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| 1. Ali Raza,
S/o. Sarfraz Ahmed,
R/o. Bagrian Nau,
Tehsil & District Wazirabad | 2. Chief Executive Officer,
GEPCO Ltd, 565-A,
Model Town, G. T. Road,
Gujranwala |
| 3. Muhammad Siddique Malik,
Advocate High Court,
Room No. 6&7, 2 nd Floor,
Imtiaz Plaza, 85-The Mall,
Lahore
Cell No. 0300-6450979 | 4. Executive Engineer,
GEPCO Ltd,
Wazirabad Division,
Wazirabad |
| 5. Sub Divisional Officer (Operation),
GEPCO Ltd,
Gakhar Sub Division,
Gakhar Mandi, District Wazirabad
Cell No. 0318-3992233 | 6. POI/Electric Inspector,
Gujranwala Region,
Energy Department, Govt. of Punjab,
29A, 272 Gondlanwala Road,
Block-A, Model Town, Gujranwala
Phone No. 055-9330548 |

Subject: **Appeal No.120/2024 (GEPCO vs. Ali Raza) Against the Decision Dated 27.08.2024 of the Provincial Office of Inspection to Government of the Punjab Gujranwala Region, Gujranwala**

Please find enclosed herewith the decision of the Appellate Board dated 09.07.2025 (03 pages), regarding the subject matter, for information and necessary action, accordingly.

Encl: **As Above**


(Ikram Shakeel)
Deputy Director
Appellate Board

Forwarded for information please.

1. Director (IT) –for uploading the decision of the Appellate Board on the NEPRA website



National Electric Power Regulatory Authority

Before The Appellate Board

In the matter of

Appeal No.120/POI-2024

Gujranwala Electric Power Company Limited

.....Appellant

Versus

Ali Raza S/o. Sarfaraz Ahmed, R/o. Bagrian Nau,
Tehsil & District Wazirabad

.....Respondent

APPEAL UNDER SECTION 38(3) OF THE REGULATION OF GENERATION, TRANSMISSION, AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997

For the Appellant:

Mr. Muhammad Siddique Malik Advocate
Mr. Muhammad Tariq Malik SDO

For the Respondent:

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DECISION

1. As per the facts of the case, Ali Raza (hereinafter referred to as the "Respondent") is an industrial consumer of Gujranwala Electric Power Company Limited (hereinafter referred to as the "Appellant") bearing Ref No.28-12233-1463900-U having sanctioned load of 100 kW and the applicable tariff category is B-2(b). During M&T checking dated 27.06.2019 of the Appellant, the billing meter was found 66% slow due to two phases being dead, therefore, MF was raised to 120 w.e.f July 2019 and onwards till the replacement of the impugned meter. Meanwhile, a detection bill of 8,462 units+21 kW MDI for the period from April 2019 to June 2019 (3 months) was charged to the Respondent @ 66% slowness of the meter.
2. Being aggrieved, the Respondent filed a complaint before the Provincial Office of Inspection, Gujranwala Region, Gujranwala (hereinafter referred to as the "POI") and challenged the above detection bill. The complaint of the Respondent was disposed of by the POI vide decision dated 27.08.2024, wherein the detection bill of Rs.236,936/- against 8,462 units+21 kW MDI for the period from April 2019 to June 2019 (3 months) was cancelled and

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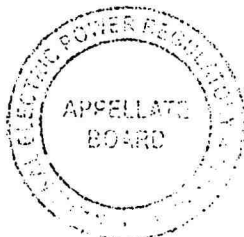


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the Appellant was directed to charge the revised detection bill for two months i.e. May 2019 and June 2019 to the Respondent @ 66% slowness of the meter.

3. Being dissatisfied, the Appellant has filed the instant appeal before NEPRA and assailed the decision dated 27.08.2024 of the POI (hereinafter referred to as the “impugned decision”). In its appeal, the Appellant opposed the maintainability of the impugned decision, *inter-alia*, on the following grounds that the impugned decision is against the law and facts of the case; that the POI misconceived and misconstrued the real facts of the case and erred in declaring the impugned detection bill as null and void; that the POI miserably failed to analyze the consumption data in true perspective; that the POI has failed to appreciate that the above detection bill was charged u/s 24 and 26 of Electricity Act 1910, hence reliance on clause of CSM for restricting the Appellant to debit the detection bill for two months is not valid and that the impugned decision is liable to be set aside.
4. Notice dated 15.11.2024 of the appeal was issued to the Respondent for filing reply/para-wise comment, which however were not filed.
5. Hearing of the appeal was conducted at NEPRA Regional Office Lahore on 26.04.2025, wherein learned counsel along with an official appeared for the Appellant and no one represented the Respondent. Learned counsel for the Appellant contended that two phases of the billing meter of the Respondent were found dead on 27.06.2019, therefore, the detection bill of 8,462 units + 21 kW MDI for the period from April 2019 to June 2019 was debited to the Respondent to account for 66% slowness of the meter. Learned counsel for the Appellant further contended that the POI did not consider the real aspects of the case and erroneously declared the above detection bill as null and void. As per learned counsel for the Appellant, actual consumption could not be charged due to the slowness of the impugned meter, therefore the above detection bill was debited to the Respondent to account for the slowness of the impugned meter. Learned counsel for the Appellant prayed that the impugned decision is unjustified and liable to be struck down.
6. Having heard the arguments and record perused. Following are our observations:
 - 6.1 **Detection bill of 8,462 units+21 kW MDI for the period from April 2019 to June 2019:**
As per the available record, two phases of the billing meter of the Respondent were found defective during checking dated 27.06.2019, therefore, MF was raised to 120 w.e.f July 2019 and onwards and a detection bill of 8,462 units+21 kW MDI for the period from April 2019 to June 2019 (3 months) was debited to the Respondent.

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6.2 It is observed that the Appellant debited the impugned detection bill for more than two (02) months, which is contrary to Clause 4.4(e) of the CSM-2010. The said clause of the CSM-2010 restricts the Appellant to debit the slowness maximum for two months to the Respondent. Even-otherwise, the NEPRA Authority vide order dated 13.06.2024 retained the period of supplementary/detection bill for two billing cycles in case of the slowness of the metering equipment/defective CTs as mentioned in Clause 4.4(e) of CSM- 2010 (existing Clause 4.3.3 of CSM-2021).

6.3 In view of the ibid order of the Authority, the POI has rightly cancelled the detection bill of 8,462 units+21 kW MDI for the period from April 2019 to June 2019 being contrary to the ibid clause of the CSM-2010 as well as in violation of the order dated 13.06.2024 of the Authority. The Respondent may be charged the detection bill for two months prior to checking dated 27.06.2019 as per Clause 4.4(e) of the CSM-2010 and the bills with enhanced MF due to 66% slowness of the meter w.e.f checking dated 27.06.2019 of the Appellant and onwards till the replacement of the impugned meter, pursuant to Clause 4.4(c) of the CSM-2010.

7. Impugned decision is modified in the above terms.

Abid Hussain
Member/Advisor (CAD)

Dated: 09-07-2025

Naweed Illah Sheikh
Convener/DG (CAD)

Muhammad Irfan-ul-Haq
Member/ALA (Lic.)

