



Before the Appellate Board
National Electric Power Regulatory Authority
(NEPRA)
Islamic Republic of Pakistan

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No. NEPRA/Appeal/152/2025/ 699

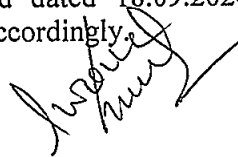
September 18, 2026

- | | |
|---|---|
| 1. Yasir Nawaz Khan,
S/o. Aftab Ahmad Khan,
Prop; Power Looms,
Located near Subhan Cold Storage,
Vania-Wala, Gujranwala | 2. Chief Executive Officer,
GEPCO Ltd, 565-A,
Model Town, G. T. Road,
Gujranwala |
| 3. Muhammad Siddique Malik,
Advocate High Court,
Room No. 6 & 7, 2 nd Floor,
Imtiaz Plaza, 85-The Mall,
Lahore
Cell No. 0300-6450979 | 4. Sub Divisional Officer (Operation),
GEPCO Ltd,
Sialkot Road Sub Division,
Gujranwala
Cell No. 0318-3992215 |
| 5. POI/Electric Inspector,
Gujranwala Region,
Energy Department, Govt. of Punjab,
29A, 272 Gondlanwala Road,
Block-A, Model Town, Gujranwala
Phone No. 055-9330515 | |

Subject: Appeal No.152/2025 (GEPCO vs. Yasir Nawaz Khan) Against the Decision Dated 30.06.2025 of the Provincial Office of Inspection to Government of the Punjab Gujranwala Region, Gujranwala

Please find enclosed herewith the decision of the Appellate Board dated 18.09.2026 (04 pages), regarding the subject matter, for information and necessary action, accordingly.

Encl: As Above


(Ikram Shakeel)
Additional Director
Appellate Board

Forwarded for information please.

1. Director (IT) –for uploading the decision of the Appellate Board on the NEPRA website



National Electric Power Regulatory Authority

Before the Appellate Board

In the matter of

Appeal No.152/POI-2025

Gujranwala Electric Power Company Limited

.....Appellant

Versus

Yasir Nawaz S/o. Aftab Ahmed Khan,
Prop: Power looms located near Subhan Cold Storage,
Vania-wala, Gujranwala

.....Respondent

APPEAL U/S 38(3) OF THE REGULATION OF GENERATION, TRANSMISSION AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997

For the Appellant:

Muhammad Siddique Malik, Advocate
Mr. Tariq Mehmood, Addl. XEN

For the Respondent:

Nemo

DECISION

1. Through this decision, the appeal filed by Gujranwala Electric Power Company Limited (hereinafter referred to as the "Appellant") against the decision dated 30.06.2025 of the Provincial Office of Inspection, Gujranwala Region, Gujranwala (hereinafter referred to as the "POI") is being disposed of.
2. Brief facts of the case are that Mr. Yasir Nawaz Khan (hereinafter referred to as the "Respondent") is an industrial consumer of the Appellant bearing Ref No.30-12215-1240202-U, having a sanctioned load of 160 kW, and the applicable tariff category is B-2(b). During the checking dated 20.06.2024 of the Appellant, the meter of the Respondent was found 33% slow due to one phase being dead; therefore, a detection bill of Rs.2,843,542/- for 52,072 (OP=43,473+P=8,599) units+191 kW MDI for seventeen (17) months, i.e., March 2023 to July 2024, was debited to the Respondent in September 2024. Subsequently, the impugned meter of the Respondent was replaced with a new meter by the Appellant vide MCO dated 19.11.2024.
3. Being aggrieved with the above actions of the Appellant, the Respondent filed a complaint before the POI and challenged the above detection bill. The POI, vide decision dated 30.06.2025, cancelled the detection bill of Rs.2,843,542/- for 52,072 (OP=43,473+P=8,599) units+191 kW MDI for seventeen (17) months, i.e., March 2023 to July 2024, and the Appellant was directed to





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charge the revise detection bill for four months i.e., April 2024 to July 2024, pursuant to Clause 4.3.3 of the CSM-2021.

4. Being dissatisfied with the impugned decision of POI, the Appellant filed the instant appeal before NEPRA under Section 38(3) of the NEPRA Act. In its appeal, the Appellant opposed the impugned decision *inter alia*, on the main grounds that the detection bill of Rs.2,843,542/- for 52,072 (OP=43,473+P=8,599) units+191 kW MDI for seventeen (17) months, i.e., from March 2023 to July 2024 was charged to the Respondent @ 33% slowness of the impugned meter; that reliance of POI on CSM for curtailing the period of detection bill was arbitrary unjustified and illegal as actual consumption of electricity cannot be waived off on the basis of flimsy grounds; that the detection bill is in accordance with Section 24 and 26(6) of Electricity Act 1910; that the impugned decision for cancellation of the above detection bill as null and void is illegal, unlawful, unjustified; that the impugned decision is result of misreading and non-reading of record; that the POI neither recorded the evidence nor perused the consumption data; that the Respondent failed to serve notice to the Appellant prior filing complaint before the POI as per Section 26(6) of the Electricity Act, 1910; and that the impugned decision is liable to be set aside.
5. Notice dated 30.10.2025 of the appeal was issued to the Respondent for filing reply/para-wise comment, which, however, were not filed.
6. Hearing of the appeal was conducted at NEPRA Regional Office Lahore on 07.05.2026, wherein learned counsel along with an official appeared for the Appellant and no one tendered appearance for the Respondent. Learned counsel for the Appellant contended that the billing meter of the Respondent was found 33% slow during the checking dated 20.06.2024; therefore, a detection bill of Rs.2,843,542/- for 52,072 (OP=43,473+P=8,599) units+191 kW MDI for seventeen months, i.e., March 2023 to July 2024, was charged to the Respondent due to 33% slowness of the meter. Learned counsel for the Appellant argued that the POI did not consider the real aspects of the case and erroneously declared the above detection bill as null and void by relying upon Clause 4.3.3 of the CSM-2021. Learned counsel for the Appellant prayed that the impugned decision is unjustified and the same is liable to be struck down. In order to further probe the justification of impugned detection bill, another opportunity was afforded to both parties on 21.08.2026. On the given date, learned counsel along with an official tendered appearance for the Appellant and no one represented the Respondent. Learned counsel for the Appellant defended the charging of the impugned detection bill with the plea that the impugned meter remained slow for seventeen months as evident from the instant reads report, hence the period of slowness be allowed instead of relying upon Clause 4.3.3c (ii) of the CSM-2021. He finally prayed for setting aside the impugned decision.

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7. Having heard the arguments and the record perused. Following are our observations:

- i As regards objection of the Appellant for not issuing notice as per the Electricity Act, 1910 by the Respondent before filing a complaint to the POI, it is elucidated that the matter was adjudicated by the POI under Section 38 of the NEPRA Act, 1997 and as per the procedure laid down in Punjab (Establishment and Powers of Office of Inspection) Order, 2005, which do not require for service of any notice before approaching the POI. The above objection of the Appellant is not valid and, therefore, overruled.
- ii As per the checking report dated 20.06.2024, one phase of the billing meter was found defective; therefore, the Appellant charged the detection bill of Rs.2,843,542/- for 52,072 (OP=43,473 +P=8,599) units+191 kW MDI for seventeen (17) months, i.e., March 2023 to July 2024, to the Respondent due to 33% slowness of the impugned meter and added to the bill for September 2024, which is under dispute.
- iii It is an admitted fact that the impugned meter of the Respondent was found 33% slow due to one dead phase during checking dated 20.06.2024 and MF was raised by the Appellant w.e.f August 2024 and onwards to account for 33% slowness. With regard to charging the impugned detection bill for seventeen (17) months, consumption data is analyzed in the below table:

Month	Units	Month	Units	Month	Units
Oct-22	3120	Mar-23	14320	Aug-24	9659
Nov-22	3360	Apr-23	560	Sep-24	6519
Dec-22	6880	May-23	3840	Oct-24	10296
Jan-23	4480	Jun-23	29920	Nov-24	7379
Feb-23	9120	Jul-23	0	Dec-24	7155
		Aug-23	1200	Jan-25	8076
		Sep-23	4022	Feb-25	8289
		Oct-23	8447	Mar-25	10219
		Nov-23	7924	Apr-25	12504
		Dec-23	31123	May-25	9547
		Jan-24	1298	Jun-25	13766
		Feb-24	8178	Jul-25	15409
		Mar-24	7793	Aug-25	11907
		Apr-24	5444	Sep-25	11987
		May-24	3674	Oct-25	10890
		Jun-24	4030	Nov-25	11196
		Jul-24	6766	Dec-25	14937
Average	5392	Average	8659	Average	10573

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As evident from the above table, consumption of the Respondent remained significantly low as compared to the consumption recorded during the period after the dispute. However this does not tantamount the Appellant to charge the detection bill for seventeen (17) months. In such cases, Clause 4.3.3c (ii) of the CSM-2021 restricts the Appellant to recover their revenue loss by debiting the detection bill maximum for two months in case of slowness of the metering equipment. The Appellant could not justify the charging of the impugned detection bill for seventeen (17) months on account of slowness of the impugned meter.

8. In view of the foregoing discussion, it is concluded that:
- The detection bill of Rs.2,843,542/- for 52,072 (OP=43,473+P=8,599) units+191 kW MDI for seventeen months, i.e., from March 2023 to July 2024, charged to the Respondent in June 2024 is unjustified, and the same is cancelled as already decided by the POI.
 - Since 33% slowness in the impugned meter was observed on 20.06.2024, therefore, the Respondent may be charged the supplementary bill for two months retrospectively before date of checking of the Appellant i.e. 20.06.2024 and the bills be charged with enhanced MF w.e.f date of checking i.e. 20.06.2024 and onwards till the replacement of the impugned meter or faulty CT, pursuant to clause 4.3.3c of the CSM-2021.
 - Billing account of the Respondent may be overhauled accordingly.
9. Impugned decision is modified in the above terms.

Abid Hussain
Member/Advisor (CAD)

Dated: 18-09-2026

Naweed Illahi Sheikh
Convener/DG (CAD)

Muhammad Irfan-ul-Haq
Member/ALA (Lic.)

