



Before the Appellate Board
National Electric Power Regulatory Authority
(NEPRA)
Islamic Republic of Pakistan

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No. NEPRA/Appeal/058/2025/039

October 28, 2025

1. Mirza Yousaf Baig,
S/o. Nizam Din,
R/o. Mohallah Rajpootan,
Tehsil Chunian, District Kasur
Cell No. 0301-4190945

2. Chief Executive Officer,
LESCO Ltd,
22-A, Queens Road,
Lahore

3. Abdul Shakoor,
Advocate High Court,
Office No. 34, 3rd Floor,
Ali Plaza, 3-Mozang Road,
Lahore
Cell No. 0301-4880888

4. Assistant Manager (Operation),
LESCO Ltd,
West Khudian Sub Division,
Kasur
Cell No. 0370-4991724

5. POI/Electric Inspector,
Lahore Region-II,
Energy Department, Govt. of Punjab,
342-B, Near Allah Hoo Chowk,
Johar Town, Lahore
Phone No. 042-99333968

Subject: **Appeal No.058/2025 (LESCO vs. Mirza Yousaf Baig) Against the Decision Dated 28.02.2025 of the Provincial Office of Inspection to Government of the Punjab Lahore Region-II, Lahore**

Please find enclosed herewith the decision of the Appellate Board dated 28.10.2025 (04 pages), regarding the subject matter, for information and necessary action, accordingly.

Encl: **As Above**

(Ikram Shakeel)
Deputy Director
Appellate Board

Forwarded for information please.

1. Director (IT) –for uploading the decision of the Appellate Board on the NEPRA website



National Electric Power Regulatory Authority

Before the Appellate Board

In the matter of

Appeal No.058/POI-2025

Lahore Electric Supply Company Limited

.....Appellant

Versus

Mirza Yousaf Baig, S/o. Nizam Din, R/o. Mohallah Rajpootan,
Tehsil Chunian, District Kasur

.....Respondent

APPEAL U/S 38(3) OF THE REGULATION OF GENERATION, TRANSMISSION AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997

For the Appellant:

Mr. Abdul Shakoor Advocate
Mr. Shakoor-ur-Rahman SDO
Mr. Muhammad Jamil Court Clerk

For the Respondent:

Mirza Yousaf Baig

DECISION

1. Through this decision, the appeal filed by Lahore Electric Supply Company Limited (hereinafter referred to as the "Appellant") against the decision dated 28.02.2025 of the Provincial Office of Inspection, Lahore Region-II, Lahore (hereinafter referred to as the "POI") is being disposed of.
2. Brief facts of the case are that Mirza Yousaf Baig (hereinafter referred to as the "Respondent") is an agricultural consumer of the Appellant bearing Ref No.45-11724-0091905-R with a sanctioned load of 5.79 kW, and the applicable Tariff category is D-1(b). The Respondent filed a complaint before the POI on 19.07.2024 and challenged arrears of Rs.441,265/- added to the bill for July 2024 with the plea that excessive billing was done by the Appellant in April 2014, June 2015, July 2015, and September 2015. The complaint of the Respondent was disposed of by POI on 28.02.2025, wherein arrears of Rs.441,265/- and Rs.139,320/- charged in June 2024 were cancelled. The Appellant was directed to charge a revised monthly bill for June 2024 by giving a credit adjustment for the cost of 12,367 units to the Respondent.
3. Being aggrieved, the Appellant filed an instant appeal before the NEPRA against the afore-referred decision of the POI, which was registered as Appeal No. 058/POI-2025. In its appeal, the Appellant
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opposed the impugned decision *inter alia*, on the main grounds that the POI has not applied his judicious mind while passing the impugned decision; that the Appellants have no personal grudge or grouse against the Respondent to issue any excessive bill; that the impugned decision was passed after expiry of 90 days, which is not sustainable in the eyes of law; and that the impugned decision is liable to be set aside.

4. Upon the filing of the instant appeal, a notice dated 06.05.2025 was sent to the Respondent for filing reply/para-wise comments to the appeal within ten (10) days, which were filed on 03.06.2025. In his reply, the Respondent prayed for dismissal of the appeal on the grounds that the Appellant charged excessive bills in April 2014, June 2015, July 2015 and September 2015, arrears of said bills were deferred; that the Appellant subsequently added the deferred arrears of Rs.441,265/- in July 2024 against which he approached POI; that the said forum decided the case according to the record of the Appellants; that no one can be given privilege over other; that the Government department cannot be given relaxation to perform robbery on the pockets of the poor citizens; and that the impugned decision be maintained.
5. Hearing was conducted at the NEPRA Regional Office Lahore on 16.08.2025, which was attended by both parties. Learned counsel for the Appellant raised the preliminary objection and argued that the POI, while rendering the impugned decision, did not consider the peak units segment and illegally afforded credit of net 12,367 units. Learned counsel for the Appellant further contended that the Respondent was debited the bills as per actual reading recorded by the meter; however, the Appellant defaulted in making payments of the said bill, therefore, arrears accumulated to the tune of Rs.441,265/-. As per learned counsel for the Appellant, the above-mentioned arrears debited to the Respondent in July 2024 are justified and recoverable from the Respondent. On the contrary, the Respondent, appearing in person, rebutted the version of the Appellant and averred that the Appellant has been involved in excessive billing since the year 2013, against which he approached the Appellant time and again. The Respondent submitted that the arrears of Rs.441,265/- were deferred by the Appellant, which were subsequently included in the bill for July 2024. The Respondent stated that the bills for April 2014, April 2014, June 2015, July 2015, and September 2015 need to be reviewed as being excessively charged by the Appellant. The Respondent finally supported the impugned decision and prayed for upholding the same.
6. Having heard the arguments and examined the record placed before us. It has been observed as





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under:

- i. The Respondent agitated the arrears of Rs.441,265/- added to the bill for July 2024 before POI, which pertains to the bills for April 2014, June 2015, July 2015, and September 2015. POI vide impugned decision directed the Appellant to afford credit of 12,367 units, against which the Appellant preferred instant appeal before the NEPRA.
- ii. To verify the contention of the Respondent regarding irregular billing, the consumption data of the Respondent, as provided by the Appellant, is reproduced below:

Month	Units	Month	Units	Month	Units	Month	Units	Month	Units
Jan-14	406	Jan-15	1998	Jan-16	1836	Jan-17	0	Jan-18	1199
Feb-14	915	Feb-15	320	Feb-16	3259	Feb-17	2865	Feb-18	960
Mar-14	1076	Mar-15	525	Mar-16	709	Mar-17	3261	Mar-18	2188
Apr-14	5241	Apr-15	3261	Apr-16	1214	Apr-17	1144	Apr-18	2471
May-14	970	May-15	9988	May-16	3381	May-17	2093	May-18	2598
Jun-14	1128	Jun-15	10215	Jun-16	3249	Jun-17	1225	Jun-18	320
Jul-14	1623	Jul-15	15039	Jul-16	3381	Jul-17	2760	Jul-18	1500
Aug-14	2231	Aug-15	4089	Aug-16	3266	Aug-17	3505	Aug-18	2964
Sep-14	2105	Sep-15	9933	Sep-16	3381	Sep-17	2719	Sep-18	1414
Oct-14	2856	Oct-15	389	Oct-16	1623	Oct-17	3059	Oct-18	1375
Nov-14	3985	Nov-15	483	Nov-16	3271	Nov-17	1266	Nov-18	2275
Dec-14	2199	Dec-15	233	Dec-16	2374	Dec-17	1242	Dec-18	458
Average	2061	Average	4706	Average	2579	Average	2095	Average	1644

Perusal of the above data shows that the Respondent was billed on much higher side during the disputed months, i.e., April 2014, June 2015, July 2015, and September 2015, as compared to the consumption of corresponding months of the years 2016, 2017, and 2018. Thus, it would be fair and appropriate to revise the bills for April 2014, June 2015, July 2015, and September 2015 based on consumption of the corresponding month of the previous year or average consumption of the last eleven months, whichever is higher, pursuant to Clause 4.4(e) of the CSM-2010. The impugned decision is liable to be modified to this extent.

7. In view of what has been stated above, it is concluded as under:
 - i The bills for the months, i.e., April 2014, June 2015, July 2015, and September 2015, charged to the Respondent are cancelled as being excessive.
 - ii The Appellant may charge the revised bills for April 2014, June 2015, July 2015, and September 2015 to the Respondent on the basis of consumption of the corresponding month of the previous





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year or average consumption of the last eleven months, whichever is higher, pursuant to Clause 4.4(e) of the CSM-2010.

iii The billing account of the Respondent may be overhauled accordingly.

8. Impugned decision is modified in the above terms.

Abid Hussain
Member/Advisor (CAD)

Muhammad Irfan-ul-Haq
Member/ALA (Lic.)

Naweed Illahi Sheikh
Convener/DG (CAD)

Dated: 28-10-2025

