



Before the Appellate Board
National Electric Power Regulatory Authority
(NEPRA)
Islamic Republic of Pakistan

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No. NEPRA/Appeal/063/2025/ *1230*

November 26, 2025

- | | |
|--|---|
| 1. Muhammad Ishaq,
S/o. Muhammad Anwar,
R/o. Hanif Park, Badami Bagh,
Lahore
Cell No. 0321-4890743 | 2. Chief Executive Officer,
LESCO Ltd,
22-A, Queens Road,
Lahore |
| 3. Ch. Aamir Shahzad,
Advocate High Court,
Saleh Building, Behind Punjab Bar Council,
9-Fane Road, Lahore
Cell No. 0300-4466457 | 4. Assistant Manager (Operation),
LESCO Ltd,
Data Nagar Sub Division,
Lahore |
| 5. POI/Electric Inspector
Lahore Region-I, Energy Department,
Govt. of Punjab, Block No. 1,
Irrigation Complex, Canal Bank,
Dharampura, Lahore | |

Subject: **Appeal No.063/2025 (LESCO vs. Muhammad Ishaq) Against the Decision Dated 28.02.2025 of the Provincial Office of Inspection to Government of the Punjab Lahore Region-I, Lahore**

Please find enclosed herewith the decision of the Appellate Board dated 26.11.2025 (03 pages), regarding the subject matter, for information and necessary action, accordingly.

Encl: **As Above**


(Ikram Shakeel)
Deputy Director
Appellate Board

Forwarded for information please.

1. Director (IT) –for uploading the decision of the Appellate Board on the NEPRA website



National Electric Power Regulatory Authority

Before the Appellate Board

In the matter of

Appeal No.063/POI-2025

Lahore Electric Supply Company Limited

.....Appellant

Versus

Muhammad Ishaq, S/o. Muhammad Anwar,
R/o. Hanif Park, Badami Bagh, Lahore

.....Respondent

APPEAL U/S 38(3) OF THE REGULATION OF GENERATION, TRANSMISSION AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997

For the Appellant:

Ch. Aamir Shahzad Advocate

For the Respondent:

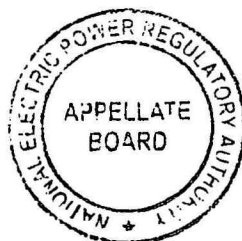
Mr. Muhammad Ishaq

DECISION

1. Through this decision, the appeal filed by Lahore Electric Supply Company Limited (hereinafter referred to as the "Appellant") against the decision dated 28.02.2025 of the Provincial Office of Inspection, Lahore Region-I, Lahore (hereinafter referred to as the "POI") is being disposed of.
2. Brief facts of the case are that Muhammad Ishaq (hereinafter referred to as the "Respondent") is an industrial consumer of the Appellant bearing Ref No.46-11157-0435300-U with a sanctioned load of 09 kW, and the applicable Tariff category is B-1(b). The billing meter of the Respondent was found defective and subsequently, it was replaced with a new meter by the Appellant in April 2024. Meanwhile, the Appellant debited a detection bill of Rs.1,288,255/- for 45,489 units to the Respondent in February 2024.
3. Being aggrieved, the Respondent filed a complaint before POI on 19.07.2024 and challenged the arrears of Rs.1,084,682/- accumulated till June 2024. The complaint of the Respondent was disposed of by POI vide the decision dated 28.02.2025, wherein the above-mentioned arrears were cancelled and the Appellant was directed to charge a revised bill as per the actual meter reading recorded at the time of its replacement.

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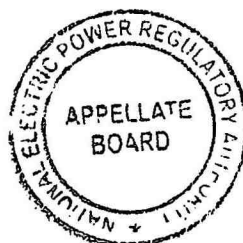


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4. Being dissatisfied, the Appellant filed instant appeal before the NEPRA against the afore-referred decision of the POI, which was registered as Appeal No.063/POI-2025. In its appeal, the Appellant opposed the impugned decision, *inter alia*, on the main grounds that the impugned decision was based on illegal assumptions; that the arrears of Rs.1,084,682/- charged in June 2024 contains the current bill and the previous arrears; that the billing meter of the Respondent was replaced with new meter in April 2024; that the above bill is justified under the rules and regulations; that the Appellant has no personal grudge against the Respondent; that the POI has not applied judicious mind while passing the impugned decision and that the impugned decision is liable to be set aside.
5. Upon the filing of the instant appeal, a notice dated 06.05.2025 was sent to the Respondent for filing reply/para-wise comments to the appeal within ten (10) days, which, however, were not filed.
6. Hearing of the appeal was conducted at NEPRA Regional Office Lahore on 16.08.2025, wherein both parties tendered their appearance. Learned counsel for the Appellant contended that the billing meter of the Respondent became defective, which was replaced with a new meter in April 2024. Learned counsel for the Appellant further contended that the disputed bill of Rs.1,084,682/- charged in June 2024 to the Respondent pertains to the previous arrears and current bill. Learned counsel for the Appellant asserted that the impugned decision is not correct as the POI neither perused the PITC data nor could determine the quantum of irregular billing against the above-mentioned arrears. He prayed for setting aside the impugned decision. On the contrary, the Respondent rebutted the version of the Appellant and argued that the Appellants are involved in irregular billing since long due to which the arrears accumulated till June 2024. He submitted that the reading of the impugned meter was noted as 171,203 at the time of removal of the meter, whereas the Appellant debited bill with reading index 209,308 till April 2024. He supported the impugned decision and prayed for dismissal of the appeal with costs.
7. Arguments heard and the record perused. Following are our observations:
 - i. It is an admitted fact that the impugned meter of the Respondent became defective and the Appellant debited a detection bill of Rs.1,288,255/- for 45,489 units to the Respondent in February 2024. Subsequently, it was replaced with a new meter by the Appellant vide MCO dated 27.04.2024. Thereafter, the Appellant afforded a credit of Rs.1,168,826/- against 42,961 units to the Respondent in June 2024, whereas, the remaining arrears of Rs.1,084,682/- accumulated till

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June 2024 were challenged by the Respondent before the POI. The lower forum vide impugned decision cancelled the above-said arrears against which the Appellant preferred instant appeal before NEPRA.

- ii. Perusal of MCO dated 27.04.2024 reveals that the impugned meter with reading index noted as 171,203 was replaced with a new meter by the Appellant, whereas the Appellant charged the bill of March 2024 with 209,308 reading index. This aspect was also verified through the bill of March 2024, wherein the reading index of the impugned meter was shown as 171,086, however, the Respondent was billed till 209,308 reading index in the said month. This whole scenario confirms that the Respondent was billed excessively by the Appellant with fictitious readings.
8. In view of the foregoing discussion, we are of the considered view that the Appellant may afford the credit/adjustment of units as per the final reading index of 171,203 noted at the time of replacement of the impugned meter on 27.04.2024 and overhaul the billing account of the Respondent accordingly. Moreover, the Respondent is under obligation to pay the revised bill charged by the Appellant after adjustment of excessive units.
9. The impugned decision is modified in the above terms.

Abid Hussain
Member/Advisor (CAD)

Muhammad Irfan-ul-Haq
Member/ALA (Lic.)

Naweed Illahi Sheikh
Convener/DG (CAD)

Dated: 26-11-2025

