



**Before the Appellate Board**  
**National Electric Power Regulatory Authority**  
**(NEPRA)**  
**Islamic Republic of Pakistan**

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No. NEPRA/Appeal/131/2024/ 635

July 02, 2025

- |   |   |
|---|---|
| 1. Qaiser Mehmood,<br>S/o. Muhammad Sadiq,<br>R/o. House No. 215-F,<br>EME Housing Society,<br>Multan Road, Lahore  | 2. Chief Executive Officer,<br>LESCO Ltd,<br>22-A, Queens Road,<br>Lahore           |
| 3. Ch. Aamir Shahzad,<br>Advocate High Court,<br>Saleh Building, Behind Punjab Bar Council,<br>9-Fane Road, Lahore<br>Cell No. 0300-4466457<br>0321-4466457 | 4. Assistant Manager (Operation),<br>LESCO Ltd,<br>Faiz Pur Sub Division,<br>Lahore |
| 5. POI/Electric Inspector<br>Lahore Region-I, Energy Department,<br>Govt. of Punjab, Block No. 1,<br>Irrigation Complex, Canal Bank,<br>Dharampura, Lahore  |   |

Subject: **Appeal No.131/2024 (LESCO vs. Qaiser Mehmood) Against the Decision Dated 31.10.2024 of the Provincial Office of Inspection to Government of the Punjab Lahore Region-I, Lahore**

Please find enclosed herewith the decision of the Appellate Board dated 02.07.2025 (04 pages), regarding the subject matter, for information and necessary action, accordingly.

**Encl: As Above**

**(Ikram Shakeel)**  
**Deputy Director**  
**Appellate Board**

Forwarded for information please.

1. Director (IT) –for uploading the decision of the Appellate Board on the NEPRA website



# National Electric Power Regulatory Authority

## Before The Appellate Board

In the matter of

### Appeal No.131/POI-2024

Lahore Electric Supply Company Limited

.....Appellant

Versus

Qaiser Mehmood, S/o. Muhammad Sadiq,  
R/o. 215-F, EME Housing Society, Multan Road, Lahore

.....Respondent

## **APPEAL UNDER SECTION 38(3) OF THE REGULATION OF GENERATION, TRANSMISSION, AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997**

For the Appellant:

Ch. Aamir Shahzad Advocate

For the Respondent:

Nemo

## **DECISION**

1. As per the facts of the case, Qaiser Mehmood (hereinafter referred to as the "Respondent") is an industrial consumer of Lahore Electric Supply Company Limited (hereinafter referred to as the "Appellant") bearing Ref No.24-11124-2432500 having sanctioned load of 210 kW and the applicable tariff category is B-2(b). During M&T checking dated 08.09.2023 of the Appellant, the billing meter was found 33% slow due to the yellow phase being dead, therefore, a detection bill of Rs.4,953,546/- for 108,993 units for the period from March 2023 to August 2023 (6 months) was charged to the Respondent in May 2024.
2. Being aggrieved, the Respondent filed a complaint before the Provincial Office of Inspection, Lahore Region-I, Lahore (hereinafter referred to as the "POI") and challenged the above detection bill. During the joint checking dated 29.07.2024 of the POI, 33% slowness in the impugned meter was established. The complaint of the Respondent was disposed of by the POI vide decision dated 31.10.2024, wherein the detection bill of Rs.4,953,546/- for 108,993 units for the period from March 2023 to August 2023 was cancelled and the Appellant was





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allowed to charge the revised bills w.e.f. July 2023 and onwards till the replacement of impugned meter after adding 33% slowness.

3. Being dissatisfied, the Appellant has filed the instant appeal before NEPRA and assailed the decision dated 31.10.2024 of the POI (hereinafter referred to as the "impugned decision"). In its appeal, the Appellant opposed the maintainability of the impugned decision, *inter-alia*, on the following grounds that the impugned decision is against the law and facts of the case; that the POI did not apply independent judicious mind and passed the impugned decision illegal assumptions and presumptions; that 33% slowness was observed during checking dated 08.09.2023; that 108,993 units were charged to recover the loss sustained by the Appellant; that the above detection charged to the Respondent is fully justified and the impugned decision is not sustainable under the law.
4. Notice dated 13.10.2024 of the appeal was issued to the Respondent for filing reply/para-wise comment, which however were not filed.
5. Hearing of the appeal was conducted at NEPRA Regional Office Lahore on 25.04.2025, wherein learned counsel appeared for the Appellant and the Respondent did not tender appearance. Learned counsel for the Appellant contended that one phase of the billing meter of the Respondent was found defective on 08.09.2023, therefore, the detection bill of Rs.4,953,546/- for 108,993 units for the period from March 2023 to August 2023 was charged to the Respondent to account for 33% slowness of the meter. Learned counsel for the Appellant argued that the POI did not consider the real aspects of the case and erroneously declared the above detection bill as null and void and revised the bills w.e.f. July 2023 and onwards @ 33% slowness of the meter. Learned counsel for the Appellant prayed that the impugned decision is unjustified and liable to be struck down.
6. Having heard the arguments and record perused. Following are our observations:
  - 6.1 Detection bill of Rs.4,953,546/- for 108,993 units for the period March 2023 to August 2023:  
As per the available record, one phase of the billing meter of the Respondent was found defective during checking dated 08.09.2023, therefore, a detection bill of Rs.4,953,546/- for 108,993 units for the period from March 2023 to August 2023 was debited to the Respondent, which is under dispute.
  - 6.2 The Appellant debited the impugned detection bill for six months due to 33% slowness of the impugned meter, which is violative of Clause 4.3.3c(ii) of the CSM-2021. Said clause of the CSM-2021 restricts the Appellant to debit the detection bill maximum for two months in case

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of a slow meter. The honorable NEPRA Authority vide order dated 13.06.2024 also retained the period of supplementary/detection bill for two billing cycles in case of the slowness of the metering equipment/defective CTs as mentioned in Clause 4.4(e) of CSM- 2010 (existing Clause 4.3.3 of CSM-2021), the operative portion of which is reproduced below:

*"For the reasons stated above, we reject the proposal of the distribution companies and retain the period of the supplementary bills for two (02) billing cycles in the case of the slowness of the metering installation/defective CTs as mentioned in clause 4.4(e) of CSM-2010 (existing clause 4.3 of CSM-2021). In a vigilant system, slowness of the metering installation should be detected timely, hence the distribution companies must bring efficiency in their working and replace the slow meters/defective CTs within the stipulated period as provided in clause 4.3 of the CSM-2021 in true letter and spirit. The distribution companies should ensure the charging of supplementary bills maximum for two billing cycles. If in the cases where the slowness of the metering installation is not pointed out timely and the metering installation is not replaced within maximum period of two (02) billing cycles, the competent authority of the relevant distribution company shall take disciplinary action against the concerned officials and fix the responsibility for negligence in such cases."*

6.3 In light of the foregoing order of the Authority, we are of the considered view that charging of the detection bill of Rs.4,953,546/- for 108,993 units for the period from March 2023 to August 2023 to the Respondent is unjustified, and the same is cancelled. The impugned decision is liable to be maintained to this extent.

6.4 33% slowness in the impugned meter of the Respondent was observed on 08.09.2023, hence the Respondent is liable to be charged the detection bill for two billing cycles retrospectively before checking dated 08.09.2023 after adding 33% slowness of the impugned meter, pursuant to Clause 4.3.3c(ii) of the CSM-2021 and the bills w.e.f checking dated 08.09.2023 and onwards till the replacement of the impugned meter by raising MF due to 33% slowness of the meter, pursuant to Clause 4.3.3c(i) of the CSM-2021. The impugned decision is liable to be modified to this extent.

7. In view of what has been stated above, we reached the conclusion that:

7.1 Detection bill of Rs.4,953,546/- for 108,993 units for the period from March 2023 to August 2023 is unjustified being inconsistent with Clause 4.3.3c(ii) of the CSM-2021 and cancelled as already determined by the POI.

7.2 The Respondent may be charged the revised detection bill for two months before checking dated 08.09.2023 of the Appellant @ 33% slowness of the impugned meter as per Clause 4.3.3c(ii) of the CSM-2021 and the bills w.e.f checking dated 08.09.2023 and onwards till the





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replacement of the impugned meter by enhancing MF due to 33% slowness of the meter as per Clause 4.3.3c(i) of the CSM-2021.

7.3 The billing account of the Respondent may be overhauled after adjustment of payments made against the impugned detection bills.

8. The impugned decision is modified in the above terms.

Abid Hussain  
Member/Advisor (CAD)

Naweed Illahi Sheikh  
Convener/DG (CAD)

Muhammad Irfan-ul-Haq  
Member/ALA (Lic.)

Dated: 02-07-2025

