



Before the Appellate Board
National Electric Power Regulatory Authority
(NEPRA)
Islamic Republic of Pakistan

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No. NEPRA/Appeal/022/2026/ 720

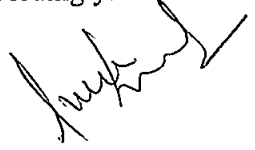
September 29, 2026

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|---|--|
| 1. Muhammad Kashif,
Prop: Phaja Siri Paye, Shop No. 1170-A,
Chowk Peer Nogaza Bazar, Heera Mandi,
Lahore
Cell No. 0300-4691458 | 2. Chief Executive Officer,
LESCO Ltd,
22-A, Queens Road,
Lahore |
| 3. Ch. Aamir Shahzad,
Advocate High Court,
Saleh Building, Behind Punjab Bar Council,
9-Fane Road, Lahore
Cell No. 0300-4466457 | 4. Shahid Mehmood Khan Khilji,
Advocate Supreme Court,
Office No. 1, Ground Floor,
Ali Plaza, 13-Fane Road, Lahore
Cell No. 0321-4413606 |
| 5. Assistant Manager (Operation),
LESCO Ltd,
Sheranwala Gate Sub Division,
Lahore | 6. POI/Electric Inspector
Lahore Region-I, Energy Department,
Govt. of Punjab, Block No. 1,
Irrigation Complex, Canal Bank,
Dharampura, Lahore |

Subject: **Appeal No.022/2026 (LESCO vs. Muhammad Kashif) Against the Decision Dated 21.10.2025 of the Provincial Office of Inspection to Government of the Punjab Lahore Region-I, Lahore**

Please find enclosed herewith the decision of the Appellate Board dated 29.09.2026 (04 pages), regarding the subject matter, for information and necessary action, accordingly.

Encl: As Above


(Ikram Shakeel)
Additional Director
Appellate Board

Forwarded for information please.

1. Director (IT) –for uploading the decision of the Appellate Board on the NEPRA website



National Electric Power Regulatory Authority

Before the Appellate Board

In the matter of

Appeal No.022/POI-2026

Lahore Electric Supply Company Limited

.....Appellant

Versus

Muhammad Kashif, Prop: Phaja Siri Paye Shop No. 1170-A,
Chowk Peer Nogaza Bazar, Heera Mandi, Lahore

.....Respondent

APPEAL U/S 38(3) OF THE REGULATION OF GENERATION, TRANSMISSION AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997 ("NEPRA ACT")

For the Appellant:

Ch. Aamir Shahzad Advocate

For the Respondent:

Mr. Shahid Mehmood Khan Advocate

DECISION

1. Through this decision, the appeal filed by Lahore Electric Supply Company Limited (hereinafter referred to as the "Appellant") against the decision dated 21.10.2025 of the Provincial Office of Inspection, Lahore Region-I, Lahore (hereinafter referred to as the "POI") is being disposed of.
2. Brief facts of the case are that Mr. Muhammad Kashif (hereinafter referred to as the "Respondent") is a commercial consumer of the Appellant bearing Ref No. 44-11143-0900401-U, with a sanctioned load of 05 kW, and the applicable tariff category is A-2(C). The display of the billing meter of the Respondent was found defective in April 2022 and was subsequently replaced with a new meter by the Appellant in May 2022 and sent to the M&T laboratory for data retrieval vide letter dated 13.07.2022. As per the M&T report dated 13.09.2022, 10,159 units were found uncharged. Therefore, the Appellant charged a detection bill of Rs.408,990/- for 10,159 units to the Respondent on account of pending units and added to the bill for December 2022.
3. Being aggrieved with the above actions of the Appellant, the Respondent initially filed a civil suit before the Civil Court Lahore against the charging of the impugned detection bill of Rs.408,990/-. The Honorable Civil Court vide order dated 02.06.2025 dismissed the civil suit due to lack of jurisdiction and directed the Respondent to approach the relevant authority. Subsequently the Respondent filed a complaint before the POI on 17.06.2025 and challenged the above detection bill. The complaint of the Respondent was disposed of by the POI vide decision dated 21.10.2025,



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wherein the detection bill of Rs.408,990/- for 10,159 units charged in December 2022 was cancelled and the Appellant was directed to overhaul the billing account of the Respondent.

4. The Appellant filed the instant appeal before NEPRA against the afore-referred decision of the POI, which was registered as Appeal No. 022/POI-2026. In its appeal, the Appellant opposed the impugned decision *inter alia*, on the main grounds that the impugned decision is against the law and facts of the case; that the POI did not apply his independent and judicious mind while passing the impugned decision; that impugned decision was based on illegal assumptions and presumptions; that the application of the Respondent filed before the POI was badly time barred and was liable to be dismissed on this sole ground; that due to impugned decision of the POI, the government exchequer was suffering irreparable loss and injury; that the POI passed the impugned decision without perusing the record; that the POI did not exercise the jurisdiction vested to him; that the impugned decision is liable to be set aside.
5. Upon the filing of the instant appeal, a notice dated 18.02.2026 was sent to the Respondent for filing reply/para-wise comments to the appeal within ten (10) days, which were filed on 04.03.2026. In the reply, the Respondent rebutted the version of the Appellant for charging the impugned detection bill, supported the impugned decision for cancellation of the said detection bill and prayed for dismissal of the appeal.
6. Hearing was conducted at the NEPRA Regional Office Lahore on 20.08.2026, which was attended by the counsels for the Appellant and the Respondent. Learned counsel for the Appellant repeated the same arguments as contained in the memorandum of the appeal and submitted that the impugned meter became defective due to vanished display, hence it was replaced with a new meter by the Appellant in May 2022 and sent to M&T laboratory for checking. Learned counsel for the Appellant further submitted that 10,159 units were found pending as per the M&T report dated 06.09.2022; therefore, a detection bill of Rs.408,990/- for 10,159 units was debited to the Respondent in December 2022. As per learned counsel for the Appellant, the POI cancelled the detection bill without considering the law and facts of the case. He defended the charging of the above detection bill and prayed for setting aside the impugned decision. On the contrary, learned counsel for the Respondent repudiated the stance of the counsel for the Appellant and averred that the impugned meter was replaced with a new meter in May 2022, whereas the data was retrieved by the M&T in September 2022 after lapse of more than three months, as such the Respondent cannot be held responsible for payment of the impugned detection bill charged in violation of

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Clause 4.3.2(d) of the CSM-2021.

7. Arguments were heard and the record was perused. Following are our observations:

7.1 Detection bill of Rs.408,990/- for 10,159 units charged in December 2022:

In the instant case, the Appellant claimed that the display of the impugned meter became defective in April 2022 and it was replaced with a new meter in May 2022. During M&T checking dated 06.09.2022, the display of the impugned meter of the Respondent was found vanished, and 10,159 units were found uncharged. Thereafter, the Appellant debited a detection bill of Rs.408,990/- for 10,159 units to the Respondent in December 2022, which is under dispute.

7.2 It is an admitted fact that the data retrieval was done by the Appellant after more than three months of its replacement, which is inconsistent with Clause 4.3.2(d) of CSM-2021. Said clause of the CSM-2021 restricts the Appellant to retrieve the data within three billing cycles or within six months if retrieved through manufacturer.

7.3 To further check the contention of the Appellant with regard to charging the impugned detection bill, consumption data is reproduced below:

Month	Units	Status	Month	Units	Status
Jan-22	0	New Conn.	Jun-22	1783	Active
Feb-22	0	Active	Jul-22	1818	Active
Mar-22	0	Active	Aug-22	1078	Active
Apr-22	0	Active	Sep-22	341	Active
May-22	0	Active	Oct-22	45	Active
			Nov-22	76	Active
			Dec-22	294	Active
			Jan-23	169	Active
			Feb-23	127	Active
			Mar-23	317	Active
			Apr-23	281	Active
			May-23	169	Active
Detection bill charged @2,539 units/month			Average	541	-

Perusal of above table shows that new connection was installed by the Appellant on 21.01.2022 and nil consumption was charged from January 2022 to May 2022, thereafter new meter was installed by the Appellant in May 2022. It is further observed that normal average consumption was recorded @ 541 units/month by the new meter, which is much less than the detection units charged @ 2,539 units/months. Thus we are of the considered view that the detection bill of 10,159 units charged to



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the Respondent is neither consistent with the normal consumption of the Respondent recorded during the period after the dispute nor in line with the provisions of the CSM-2021.

8. In view of what has been stated above, it is concluded that:

- i. The detection bill of Rs.408,990/- for 10,159 units charged to the Respondent in December 2022 is unjustified being contrary to Clause 4.3.2(d) of the CSM-2021 and the same is cancelled as already decided by the POI.
 - ii. Since nil consumption was charged from January 2022 to May 2022, the bills for the said period shall be revised @ 541 units/month as recorded by the new meter during the period after the dispute i.e. June 2022 to May 2023.
 - iii. The billing account of the Respondent may be overhauled, accordingly.
9. Impugned decision is modified in the above terms.

Abid Hussain
Member/Advisor (CAD)

Naweed Hlahi Sheikh
Convener/DG (CAD)

Muhammad Irfan-ul-Haq
Member/ALA (Lic.)

Dated: 29-09-2026