



Before the Appellate Board
National Electric Power Regulatory Authority
(NEPRA)
Islamic Republic of Pakistan

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No. NEPRA/Appeal/070/2024/869

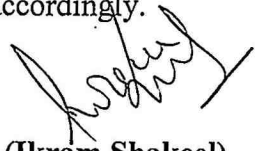
September 24, 2025

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|---|--|
| 1. Saeed Ahmed,
S/o. Abdul Wahab,
R/o. Rang Pur Chowk, Sarwar Shaheed,
Tehsil Kot Addu, District Muzaffargarh
Cell No. 0301-8469659 | 2. Chief Executive Officer,
MEPCO Ltd,
MEPCO Complex, Khanewal Road,
Multan |
| 3. Executive Engineer (Operation),
MEPCO Ltd,
Kot Addu Division,
Kot Addu | 4. Sub Divisional Officer (Op),
MEPCO Ltd,
Rang Pur Sub Division,
Rang Pur |
| 5. POI/Electric Inspector,
Multan Region,
Energy Department, Govt. of Punjab,
249-G, Shah Rukan-e-Alam Colony,
Phase-II, Multan | |

Subject: Appeal No.070/2024 (MEPCO vs. Saeed Ahmed) Against the Decision Dated 16.04.2024 of the Provincial Office of Inspection to Government of the Punjab Multan Region, Multan

Please find enclosed herewith the decision of the Appellate Board dated 24.09.2025 (04 pages), regarding the subject matter, for information and necessary action, accordingly.

Encl: As Above


(Ikram Shakeel)
Deputy Director
Appellate Board

Forwarded for information please.

1. Director (IT) –for uploading the decision of the Appellate Board on the NEPRA website



National Electric Power Regulatory Authority

Before The Appellate Board

In the matter of

Appeal No.070/POI-2024

Multan Electric Power Company Limited

.....Appellant

Versus

Saeed Ahmed S/o. Abdul Wahab,
R/o. Rangpur Chowk, Sarwar Shaheed,
Tehsil Kot Addu, District Muzaffargarh

.....Respondent

APPEAL U/S 38(3) OF THE REGULATION OF GENERATION, TRANSMISSION AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997

For the Appellant:

Mr. Waseem Ahmed SDO

For the Respondent:

Nemo

DECISION

1. Through this decision, the appeal filed by Multan Electric Power Company Limited (hereinafter referred to as the "Appellant") against the decision dated 16.04.2024 of the Provincial Office of Inspection, Multan Region, Multan (hereinafter referred to as the "POI") is being disposed of.
2. Brief facts of the case are that Saeed Ahmed (hereinafter referred to as the "Respondent") is a domestic consumer of the Appellant bearing Ref No.08-15726-0219200-U with a sanctioned load of 01 kW and the applicable Tariff category is A-1(a). Reportedly, the display of the billing meter of the Respondent was found washed out; therefore, it was replaced with a new meter by the Appellant in August 2019 and sent to the Metering & Testing ("M&T") lab for checking. As per the M&T report dated 03.03.2020, 9,665 units were found uncharged. Resultantly, a detection bill of 9,665 units was debited to the Respondent and added to the bill for April 2020, which was challenged before the POI. The complaint of the Respondent was disposed of by the POI vide the decision dated

Appeal No.070/POI-2024



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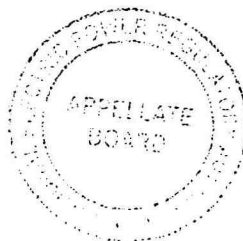
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16.04.2024, wherein the detection bill of 9,665 units was cancelled.

3. Being dissatisfied, the Appellant filed instant appeal before the NEPRA against the afore-referred decision of the POI (hereinafter referred to as the "impugned decision"), which was registered as Appeal No.070/POI-2024. In its appeal, the Appellant objected to the maintainability of the impugned decision, *inter alia*, on the main grounds that the impugned decision is against the facts and law of the case; that the impugned meter was checked by the M&T team, wherein 9,665 units were found pending; that the detection bill of 9,665 units was charged to the Respondent, which was challenged before the POI; that the said forum failed to see the case in true perspective which results in great miscarriage of justice; that no report of the current load was collected by the POI; that the impugned decision is self-contradictory, arbitrary and based on surmises and conjectures; that the POI without applying the conscientious mind has passed the impugned decision in illegal manner; and that the impugned decision is liable to be set aside.
4. Upon the filing of the instant appeal, a notice dated 12.08.2024 was sent to the Respondent for filing reply/para-wise comments to the appeal within ten (10) days, which however, were not filed.
5. Hearing was conducted at NEPRA Regional Office, Multan, on 07.02.2025, which was attended by the SDO for the Appellant, whereas no one tendered appearance for the Respondent. The Appellant repeated the same contention as contained in memo of the Appeal and contended that the display of the impugned meter became defective, due to which actual consumption could not be charged to the Respondent. The representative for the Appellant further contended that the impugned meter was subsequently checked by the M&T team of the Appellant on 03.03.2020 and found 9,665 units pending; therefore detection bill of 9,665 units was debited to the Respondent to recover the revenue loss sustained by the Appellant. The Appellant opposed the impugned decision for cancellation of the above detection bill and prayed for setting aside the same.
6. Arguments were heard and the record was perused. Following are our observations:
 - 6.1 It is observed that the Appellant charged the above detection bill based on the data retrieval report of the M&T team, but the said checking was neither carried out in the presence of the Respondent nor was the impugned meter checked by the POI, being a competent forum.





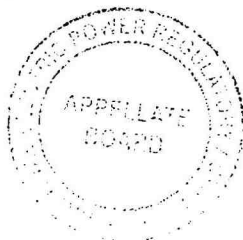
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To further verify the contention of the Appellant regarding the above detection bill, the consumption data is reproduced below:

Month	2017			2018			2019		
	Meter No.	Reading	Units charged	Meter No.	Reading	Units charged	Meter No.	Reading	Units charged
Jan.	5019035	7774	182	2941865	3543	336	02941865 DC	5512	0
Feb.	5019035	7966	192	2941865	3830	287	02941865 DC	5512	0
Mar.	5019035	8112	146	2941865	4383	553	02941865 DC	5512	0
Apr.	5019035	8258	146	2941865	4712	329	02941865 DC	5512	0
May.	02941865 RP	1	146	2941865	4957	245	02941865 DC	5512	0
Jun.	2941865	1	0	2941865	5267	310	02941865 DC	5512	0
Jul.	2941865	898	897	2941865	5512	245	02941865 DC	5512	0
Aug.	2941865	2175	1277	02941865 DC	5512	0	02941865 DC	5512	0
Sep.	2941865	2715	540	02941865 DC	5512	0	997099 RC	98	98
Oct.	2941865	2838	123	02941865 DC	5512	0	997099	351	351
Nov.	2941865	3061	223	02941865 DC	5512	0	997099	313	313
Dec.	2941865	3207	146	02941865 DC	5512	0	997099	200	200

As evident from the above table, the impugned meter of the Respondent was installed in May 2017, and 5,512 units were charged to the Respondent from May 2017 to July 2018. Thereafter, the Appellant disconnected the electricity of the premises of the Respondent in August 2018 due to non-payment of arrears of Rs.7,345/-, and the impugned meter was removed from the site vide the equipment removal order (the "ERO") dated 10.08.2018. Later on, the Appellant restored the electricity of the premises in September 2019 after clearance of electricity dues by the Respondent, and a new meter bearing No.997099 was installed by the Appellant. This whole scenario shows that the Appellant kept the impugned meter in their custody from the ERO dated 10.08.2018 to M&T checking dated 03.03.2020 for more than eighteen months and failed to retrieve the data within three months as stipulated in Clause 4.3.2(d) of the CSM-2021. In such circumstances, the Respondent

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cannot be held responsible for payment of any detection bill due to negligence on the part of the Appellant. As such, the detection bill of 9,665 units charged based on the feedback report dated 03.03.2020 of M&T is unjustified, and the same is cancelled as already decided by the POI.

7. Forgoing in view, the appeal is dismissed.


Abid Hussain
Member/Advisor (CAD)

Dated: 24-09-2025


Naweed Illahi Sheikh
Convener/DG (CAD)


Muhammad Irfan-ul-Haq
Member/ALA (Lic.)

