



National Electric Power Regulatory Authority

ISLAMIC REPUBLIC OF PAKISTAN

Attaturk Avenue (East) Sector G-5/1, Islamabad.

Ph: 051-2013200 Fax: 051-2600021

**Consumer Affairs
Department**

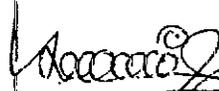
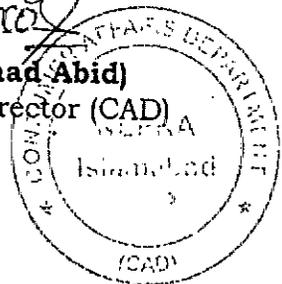
TCD.04/5679-2025
December 26, 2025

Chief Executive Officer,
Faisalabad Electric Supply Company (FESCO),
Abdullah Pur, Canal Bank Road, Faisalabad.

**SUBJECT: DECISION IN THE MATTER OF COMPLAINT FILED BY M/S. CRESENT
TEXTILE MILLS PVT LTD THROUGH MR. KHALIL UR REHMAN ADVOCATE,
UNDER SECTION 39 OF THE REGULATION OF GENERATION,
TRANSMISSION AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997
AGAINST FESCO REGARDING DETECTION BILL (REF 28-13128-5313880).**
Complaint No. FESCO-NHQ-30929-11-23

Please find enclosed herewith the decision of the NEPRA Complaints Resolution Committee (CRC), dated December 26, 2025 regarding the subject matter for necessary action and compliance.

Encl: As above


(Muhammad Abid)
Assistant Director (CAD)


Copy to:

1. GM (Commercial & Customer Services)
FESCO, Abdullah Pur, Canal Bank Road, Faisalabad.
2. Director Customer Services
FESCO, Abdullah Pur, Canal Bank Road, Faisalabad.
3. Incharge NEPRA Regional office,
1st floor, Plaza No. C-6B,
College Hockey Stadium Road, Koh-i-Noor City, Faisalabad
4. M/s. Crescent Textile Mills Pvt Ltd,
Through Mr. Khalil ur Rehman (Advocate),
R/o Sargodha Road, District Faisalabad.
5. Mr. Khalil ur Rehman Advocate,
SKB Law Associates, 3rd Floor, Hameed Law Chamber,
Near Al-Taj Hotel, 1-Turner Road, Lahore.
Cell # 0321-4457240.

{ For follow up please. }



BEFORE THE
NATIONAL ELECTRIC POWER REGULATORY AUTHORITY
(NEPRA)

Complaint No. FESCO-NHQ-30929-11-23

M/s. Crescent Textile Mills Pvt Ltd
Through Mr. Khalil ur Rehman Advocate,
Sargodha Road, District Faisalabad.

..... Complainant

VERSUS

Faisalabad Electric Supply Company (FESCO)
Abdullah Pur, Canal Bank Road, Faisalabad.

..... Respondent

Date of Hearing: January 05, 2024
September 25, 2024
February 25, 2025

**On behalf of
Complainant:**

Mr. Khalil ur Rehman, Legal Council
Mr. Zunaira Malik, Legal Council

Respondent:

Mr. Zulfiqar Ali Director Commercial, FESCO
Mr. Zulfiqar Ali Deputy Director, FESCO
Mr. Naeem Javeed XEN (Operation), FESCO
Mr. Majid ur Rehman SDO (Operation), FESCO
Mr. Muhammad Makhdoom SDO (Operation), FESCO
Mr. Mubashir Ameer Lara, SDO (Operation), FESCO

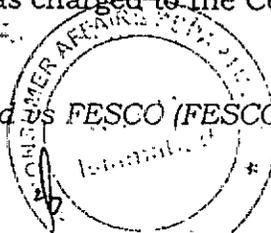
**SUBJECT: DECISION IN THE MATTER OF COMPLAINT FILED BY M/S CRESCENT
TEXTILE MILLS PVT LTD THROUGH MR. KHALIL UR REHMAN ADVOCATE,
UNDER SECTION 39 OF THE REGULATION OF GENERATION,
TRANSMISSION AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997
AGAINST FESCO REGARDING DETECTION BILL (REF # 28 13128 5313880).**

DECISION

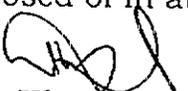
This decision shall dispose of complaint filed by M/s Crescent Textile Mills Pvt Ltd Through Khalil ur Rehman Advocate, (hereinafter referred to as the "Complainant") against Faisalabad Electric Supply Company (hereinafter referred to as the "FESCO") under Section 39 of the Regulation of Generation, Transmission and Distribution of Electric Power Act, 1997 (hereinafter referred to as the "NEPRA Act").

2. Brief facts of the case are that NEPRA received a complaint wherein it was submitted that a detection bill amounting to Rs. 9,489,477/- was charged by FESCO during the month of October, 2023 against the industrial connection having AMI meter and despite payment of regular monthly bills. The matter was taken up with FESCO whereby FESCO submitted that the difference of units between the billing AMI meter and back up meter to the tune of 110000 units in the form of detection bill was charged to the Complainant.

CRC Decision: M/s Crescent Textile Mill Pvt Ltd vs FESCO (FESCO-NHQ-30929-11-23)



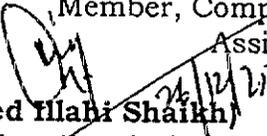
3. Similar nature of complaint i.e. M/s Novatex Limited vs FESCO (FESCO-NHQ-47672-12-24) has already been disposed of by NEPRA Complaints Resolution Committee (CRC) vide decision dated December 03, 2025 (copy of the said decision is enclosed). Therefore, FESCO is directed to proceed in the instant matter in light of the said decision. The Complaint is disposed of in above terms.


(Lashkar Khan Qambrani)

Member, Complaints Resolution Committee/
Director (Consumer Affairs)


(Muhammad Irfan ul Haq)

Member, Complaints Resolution Committee/
Assistant Legal Advisor


(Naweed Ilahi Shaikh)

Convener, Complaints Resolution Committee /
Director General (Consumer Affairs)

Islamabad, December 26 , 2025

