



National Electric Power Regulatory Authority

ISLAMIC REPUBLIC OF PAKISTAN

NEPRA Head Office

Attaturk Avenue (East) Sector G-5/1, Islamabad.

Ph:051-2013200, Fax: 051-2600021

Consumer Affairs Department

TCD.03/1335-2025
October 06, 2025

Chief Executive Officer,
Gujranwala Electric Power Company (GEPCO),
565/A, Model Town GT Road, Gujranwala

Subject: COMPLAINT FILED BY MR. ABDUL KHALIQ S/O MUHAMMAD SHARIF UNDER
SECTION 39 OF THE REGULATION OF GENERATION, TRANSMISSION AND
DISTRIBUTION OF ELECTRIC POWER ACT, 1997 AGAINST GEPCO OFFICIALS
Case No. GEPCO-GJW-43302-09-24

Please find enclosed herewith the decision of NEPRA Complaints Resolution Committee (CRC), dated October 06, 2025 regarding the subject matter for necessary action and compliance.

Encl: As above

Copy to:

1. C.E/ Customer Services Director,
Gujranwala Electric Power Company (GEPCO),
565/A, Model Town GT Road, Gujranwala.
2. Chief Engineer (Planning),
Gujranwala Electric Power Company (GEPCO),
565/A, Model Town GT Road, Gujranwala.
3. Mr. Abdul Khaliq S/O Muhammad Sharif,
R/O Village Gillanwala,
Tehsil Pasrur & District Sialkot.
R/O Mobile # 0331-5212225.

(Signature)
(Muhammad Bilal)
Additional Director (CAD)
NEPRA
Islamabad
(CAD)



BEFORE THE
NATIONAL ELECTRIC POWER REGULATORY AUTHORITY
(NEPRA)

Complaint No. GEPCO-GJW-43302-09-24

Mr. Abdul Khaliq S/O Muhammad Sharif,
R/O Village Gillanwala,
Tehsil Pasrur & District Sialkot.
Cell # 0331-5212225.

..... Complainant

VERSUS

Gujranwala Electric Power Company (GEPCO)
565/A, Model Town GT Road, Gujranwala

..... Respondent

Date of Hearing: April 24, 2025
February 26, 2025

On behalf of:
Complainant: NEMO

Respondent: Mr. Irfan Mehmood, Addl. SDO Chawinda, GEPCO

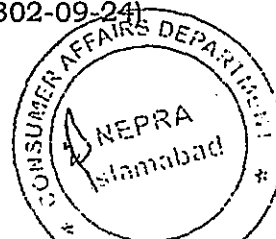
Subject: DECISION IN THE MATTER OF COMPLAINT FILED BY MR. ABDUL KHALIQ S/O MUHAMMAD SHARIF UNDER SECTION 39 OF THE REGULATION OF GENERATION, TRANSMISSION AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997 AGAINST GEPCO OFFICIALS

DECISION

This decision shall dispose of the complaint filed by Mr. Abdul Khaliq S/O Muhammad Sharif (hereinafter referred to as the "Complainant") against Gujranwala Electric Power Company Limited (hereinafter referred to as the "Respondent" or "GEPCO"), under Section 39 of the Regulation of Generation, Transmission and Distribution of Electric Power Act, 1997 (hereinafter referred to as the "NEPRA Act").

2. The Complainant in his complaint submitted that there is a land measuring 46-marlas on the ownership of his father Mr. Muhammad Sharif (late) and the same has not yet been divided according to the law. Therefore, the co-sharers, namely Abdul Razaq and Abdul Haq, cannot legally sell the land without completing the required legal formalities. However, Abdul Razaq and Abdul Haq have fraudulently sold the land to illegal occupants, including Muhammad Siddique and others. These individuals (Muhammad Siddique & others) have submitted the fake ownership proofs and have illegally obtained electricity connections/meters for the property.

3. In order to proceed further, hearings were held at NEPRA Head Office, Islamabad which were attended by GEPCO officials only. During the hearing, GEPCO officials informed that all the connections mentioned by the complainant were provided after completing the all codal formalities, and none of them is illegal.



4. It is concluded that NEPRA provided ample opportunities to the Complainant to defend his case, however, he failed to attend the same. Additionally, there is a property dispute which does not fall under the purview of NEPRA, therefore, NEPRA cannot intervene in the matter. In view of the said, further proceedings in the matter are being closed by this office.


(Lashkar Khan Qambrani)
Member Complaints Resolution Committee/
Director (Consumer Affairs)


(Muhammad Irfan ul Haq)
Member Complaints Resolution Committee/
Assistant Legal Advisor


(Naweed Illahi Shaikh)
Convener Complaints Resolution Committee/
Director General (CAD)

Islamabad, October 06, 2025

