



National Electric Power Regulatory Authority
ISLAMIC REPUBLIC OF PAKISTAN
Attaturk Avenue (East) Sector G-5/1, Islamabad.
Ph: 051-2013200 Fax: 051-2600021

**Consumer Affairs
Department**

TCD.03/3678-2026
September 25, 2026

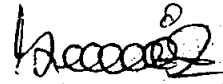
Chief Executive Officer,
Gujranwala Electric Power Company (GEPCO),
565/A, Model Town GT Road, Gujranwala.

**SUBJECT: ADVICE/CLARIFICATION REGARDING APPROVAL AND ENERGIZATION OF
INTERIM LOAD REQUIREMENTS OF DHA GUJRANWALA FROM EXISTING
DEDICATED GRID STATION DHA-1 GUJRANWALA.**

Complaint No. **GEPCO-07-06-26**

Please find enclosed herewith the decision of the NEPRA Complaints Resolution Committee (CRC), dated September 25, 2026 regarding the subject matter for necessary action and compliance.

Encl: As above


(Muhammad Abid)
Deputy Director (CAD)

Copy to:

1. Chief Engineer/Customer Service Director,
Gujranwala Electric Power Company (GEPCO),
565/A, Model Town GT Road, Gujranwala.
2. Mr. Zafar ul Haq (Deputy Manager),
Central Complaint Cell GEPCO, (Focal Person NEPRA)
565/A, Model Town GT Road, Gujranwala.
3. Chief Engineer (Planning)
Gujranwala Electric Power Company (GEPCO),
565/A, Model Town GT Road, Gujranwala.
4. Deputy Director (CAD), NEPRA Regional office,
Office # 87, Block M, Trust Plaza, Gujranwala.
5. Lot. Col. Amir Jamshed TI (M) Rtd,
Director Plans,
R/o DHA Gujranwala,
Ph: 055-3866151.



**BEFORE THE
NATIONAL ELECTRIC POWER REGULATORY AUTHORITY
(NEPRA)**

Complaint No. GEPCO-07-06-2026

Lt. Col. Amir Jamshed TI (M) (Retd),
Director Plans, DHA, Gujranwala.

..... **Complainant**

VERSUS

Gujranwala Electric Power Company (GEPCO)
565/A, Model Town GT Road Gujranwala.

..... **Respondent**

Date of Hearings: July 20, 2026
September 02, 2026

**On behalf of
Complainant:**

Lt. Col. Amir Jamshed TI (M) (Retd)
Mr. Noman Akbar Khan, DHA (Gujranwala)
Mr. Muhammad Arsalan Maan, AD (Electrical)
Mr. Umar Bajwa, Deputy Director
Mr. Muhammad Ali Bajwa, AD

Respondent:

Mr. Muhammad Ashraf, Chief Engineer (INP), GEPCO

**Subject: ADVICE / CLARIFICATION REGARDING APPROVAL AND ENERGIZATION
OF INTERIM LOAD REQUIREMENTS OF DHA GUJRANWALA FROM
EXISTING DEDICATED GRID STATION DHA-1 GUJRANWALA**

Decision

Gujranwala Electric Power Company (GEPCO) vide letter No. 99014-19/File/DHA/GRW dated June 22, 2026 solicited a clarification regarding electrification of DHA-1, Gujranwala.

2. As per the detail Defense Housing Authority (DHA), Gujranwala submitted a request to GEPCO for external electrification of new Sectors K&L having total proposed ultimate load of approximately 67-MW and its interim energization from existing dedicated DHA-I Grid Station. GEPCO further submitted that:

- (i) The case for underground electrification of DHA (Package 1-A, 1-A-Extension & 1-B) Sectors was approved having total ultimate load of 48.563 MW for which 01x newly proposed existing independent 132KV GIS Grid Station DHA-1 was approved and the same has been constructed privately by DHA which was subsequently taken over by GEPCO.
- (ii) The 132kV GIS Grid Station DHA-1 was energized through the approved 132kV D/C Transmission Line arrangement and is presently operational.
- (iii) Another case for underground electrification of DHA, Sectors (C & G) having total Ultimate load of 47 MW, was approved on November 11, 2023, and a new proposed independent 132kV GIS Grid Station DHA-2 was proposed (to be constructed by DHA through private contractor) for which an MOU was signed between GEPCO and DHA and 12 Kanal land was transferred in the name of GEPCO, however, design approval and construction of Grid Station is pending

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CRC Decision: Clarification/Advice (GEPCO-07-06-2026)

at DHA's end.

- (iv) At present the Sector (C&G) has been energized from existing DHA-I Grid Station through an independent feeder (Max 5 MW load) as a stop gap arrangement until completion and energization of DHA-2 Grid Station, whereas current load of Sector (C&G) feeder is 30 Ampere (0.5 MW) as recorded in May, 2026.
- (v) The total load recorded during May, 2026 at Grid Station DHA-1 for all the Outgoing Feeders is about 110 Amperes (1.7 MW).
- (vi) As per Master Plan of DHA, the total tentative Ultimate Load as per Current Consumer Service Manual (CSM) criteria is expected to be 435 MW (96 MW already approved and 331 MW future extension) for which DHA has Planned total of 3 x 132 K V and 1 x 220 KV Grid Stations.
- (vii) The Sponsor DHA Gujranwala has submitted a request to GEPCO for External Electrification of new Sectors K&L having total proposed ultimate load of approximately 67 MW and demanded its interim energization from existing dedicated DHA-1 Grid Station after completion of Electrification work. On the basis of technical reasons and load growth, the Sponsor is demanding delay in construction of 132 KV Grid Stations 2 & 3 and 220 KV Grid Station claiming a projected load of 14.75 MW in next 10 years and submitted the request for allowing the electrification and interim energization of Sector K & L and other future Sectors from existing DHA-1 Grid Station.
- (viii) In view of the said, there is no any guidelines/SOP outlined in the Consumer Service Manual (CSM) regarding provision of interim load connectivity from existing 132kV GIS Grid Station DHA-1 for different Sectors of DHA which have been proposed from different other 02 grid stations. Therefore, GEPCO has sought necessary advice/clarification to proceed further with the request submitted by the Sponsor i.e. DHA Gujranwala.

3. In order to proceed further, hearings were held at NEPRA Head Office, Islamabad which were attended by both the parties (GEPCO & the Sponsor) wherein the parties advanced their arguments. During the hearing both the parties were directed to submit further comments if so desired. The case has been examined in detail in light of the record made so available by parties, arguments advanced during the hearing and applicable law. Following has been observed:

- (i) The underground electrification of DHA Gujranwala Packages 1-A, 1-A Extension, and 1-B were approved with an ultimate load of 48.563 MW, for which an independent 132 kV GIS Grid Station (DHA-1) was constructed by DHA which was energized and later taken over by GEPCO. The electrification of DHA Sectors C & G was subsequently approved with an ultimate load of 47 MW, along with the proposed construction of 132 kV GIS Grid Station (DHA-2). The land has been transferred to GEPCO; however, the design approval and construction of the Grid Station are still pending at DHA's end. Meanwhile, these sectors are being temporarily supplied from DHA-1 grid station.
- (ii) As per the DHA Master Plan, the ultimate demand is projected to reach 435 MW, requiring three 132 kV Grid Stations and one 220 kV Grid Station. DHA has requested interim electrification of the new Sectors K & L from the existing DHA-1 Grid Station while seeking to defer the construction of the remaining planned grid stations.
- (iii) DHA has submitted that total load recorded during May, 2026 at Grid Station DHA-1 for all the Outgoing Feeders is about 110 Amperes (1.7 MW) which is expected to enhance up to 14.75 MW in next 10 years. It is an established fact that an existing Grid Station has the capacity to cater additional load i.e. 14.75 MW as desired by DHA.

- (iv) GEPCO has expressed that DHA shall execute an MoU with GEPCO afresh and shall transfer the required land of proposed Grid Station-3. DHA shall also submit bank guarantee and design for Grid Station-2. Moreover, DHA shall obtain an approval for Grid Station-3 and also submit the required bank guarantee. Payment of demand notice for re-conducting and upgradation of feeding transmission line for DHA-2 and DHA-3 Grid Stations if proposed in the load flow study shall be made by DHA. GEPCO has further submitted that the proposed stop-gap feeders from DHA-1 Grid Station will be approved subject to fulfilment of technical parameters.
- (v) DHA has requested approval of the underground distribution design for Sectors K & L along with a suitable stop-gap arrangement. It has further requested that construction of Grid Station-3 be initiated only after the existing Grid Station-1 reaches 30% utilization (14.75 MW). DHA Gujranwala has also undertaken not to seek any additional load beyond the requirement. However, DHA Gujranwala will commence construction of Grid Station-3 upon reaching the prescribed threshold, and to complete all codal formalities, including the applicable cost deposits, in accordance with the applicable law.
- (vi) GEPCO official(s) also apprised that DHA has not provided Bank Guarantee for Grid Station-2, as already agreed upon in the MOU. In response, DHA Gujranwala has proposed to deposit the bank guarantee for Grid Station-2 at the time of award of construction contract instead at the time of approval and provision of an undertaking in lieu of bank guarantee for Grid Station-3. According to Clause-2.7.2(i) of Consumer Service (CSM) Sponsor is required to pay to DISCO an amount equal to 25% (without taxes) of capital cost/connection charges estimate as security in the form of bank guarantee/pay-order; which shall be returned by DISCO upon completion of electrification work of the scheme. However, the bank guarantee /pay order is not required in case of sponsorship by Govt. civic agency; the DISCO shall provide option to the Sponsor for mortgage of plots/property equivalent to the value of 25% (without taxes) of capital cost / connection charges instead of bank guarantee/ pay order. DHA Gujranwala itself is a civic agency and it may avail option of mortgage of plots/property in lieu of bank guarantee and the same shall be processed at the time of approval of electrification of the project as per the applicable rules. In view of the said, the waiver from submission of bank guarantee cannot be granted in any case where electrification work is to be carried out by the Sponsor.
- (vii) Further, DHA has not obtained approval for construction of Grid Station-3. Moreover, DHA will also require payment of demand notice for re-conducting/up-gradation of feeding transmission lines for DHA Grid Station-2 and DHA Grid Station-3. According to provisions of Consumer Service Manual (CSM), in cases where transmission network of DISCO requires up-gradation/extension for provision of supply to specific applicant/consumer, the same shall be carried out by DISCO on cost deposit basis / cost sharing basis. In the instant case, when the requirement for construction of Grid Station-2 and Grid Station-3 will arise then DHA Gujranwala shall be responsible for upgradation of the transmission network on cost deposit basis.

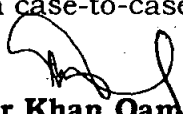
5. Foregoing in view, the following is directed:

- i) GEPCO may allow additional load of 14.75 MW from the existing 132 kV Grid Station of DHA subject to completion of all codal formalities for the sectors as requested by DHA. The cost for HT/LT network shall be paid by DHA if electrification is to be carried out through GEPCO.

- ii) The interim load shall be provided upto the extent of 14.75 MW, however, the process for construction of Grid Station-2 shall be initiated by completing all codal formalities.
- iii) Up gradation (if required) of existing transmission line shall be initiated on cost deposit basis proportionate to load.
- iv) DHA will also furnish an undertaking to GEPCO to the effect that no further interim load will be requested from the existing Grid Station for other Sectors and the proposed grid stations will be available/ready for the other Sectors by DHA before reaching the interim threshold of 14.75 MW additional load.
- v) DHA shall ensure that land of all grid stations is transferred to GEPCO/NTDC, immediately.

6. The instant matter is disposed of in above terms.

Note: This clarification is applicable only for the instant case and shall not be considered as precedent for other similar cases. Such like cases, if received in future shall be decided on case-to-case basis keeping in view the merit of the cases.


(Lashkar Khan Qambrani)
Member, Complaints Resolution Committee
Director (Consumer Affairs)


(Muhammad Irfan ul Haq)
Member, Complaints Resolution Committee
Assistant Legal Advisor (CAD)


(Naweed Illahi Shaikh)
Convener, Complaints Resolution Committee
Director General (Consumer Affairs)

Islamabad, September 25, 2026