



National Electric Power Regulatory Authority

ISLAMIC REPUBLIC OF PAKISTAN

Attaturk Avenue (East) Sector G-5/1, Islamabad.

Ph: 051-2013200 Fax: 051-2600021

**Consumer Affairs
Department**

TCD.04/ ²²⁵⁹ -2024
May 20, 2024

Chief Executive Officer,
K-Electric Limited, KE House No 39-B,
Sunset Boulevard Phase-II, Defence Housing Authority,
Karachi.

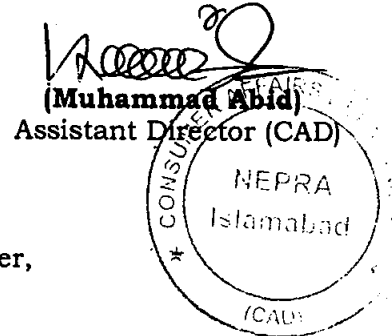
**Subject: DECISION IN THE MATTER OF COMPLAINT FILED BY MS. ANJLI TALREJA ON
BEHALF OF RAJA ALI WAHID KANWAR & MR. ABDUL QADIR SOOMRO UNDER
SECTION 39 OF THE REGULATION OF GENERATION, TRANSMISSION AND
DISTRIBUTION OF ELECTRIC POWER ACT, 1997 AGAINST K-ELECTRIC
LIMITED REGARDING NET METERING**
Complaint No. KElectric-KHI-31364-11-23

Please find enclosed herewith the decision of the NEPRA Complaints Resolution Committee (CRC), dated May 20, 2024 regarding the subject matter for necessary action and compliance within fifteen (15) days.

Encl: As above

Copy to:

1. Mr. M. Imran Hussain Qureshi
Chief Regulatory Affairs Officer & Govt. Relations Officer,
K-Electric Limited Office, 56 A, Street No. 88, G-6/3,
Islamabad.
2. Mr. Anjli Talreja
C-705, Marine Drive, Block 2, Clifton, Karachi
Contact# 03312155559





BEFORE THE
NATIONAL ELECTRIC POWER REGULATORY AUTHORITY
(NEPRA)

Complaint No. KElectric-KHI-31364-11-23

Raja Ali Wahid Kanwar & Mr. Abdul Qadir SoomroComplainant
Through Ms. Anjli Talreja,
C-705, Marine Drive, Block 2, Clifton, Karachi
Contact# 03312155559

Versus

K-Electric Limited (KE)Respondent
KE House No.39B, Sunset Boulevard
Defence Housing Authority, Karachi.

Date of Hearing(s): February 28, 2024

On behalf of:

Complainant: Ms. Anjali Talreja

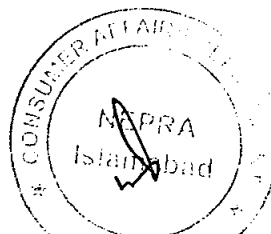
Respondent: Mr. Ahsan Rehman, K-Electric Limited

Subject:**DECISION IN THE MATTER OF COMPLAINT FILED BY MS. ANJLI TALREJA
ON BEHALF OF RAJA ALI WAHID KANWAR & MR. ABDUL QADIR SOOMRO
UNDER SECTION 39 OF THE REGULATION OF GENERATION,
TRANSMISSION AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997
AGAINST K-ELECTRIC LIMITED REGARDING NET METERING**

DECISION

This decision shall dispose of the complaint filed by Ms. Anjli Tarleja, Advocate/Legal Counsel on behalf of Raja Ali Wahid Kanwar & Mr. Abdul Qadir Soomro (hereinafter referred to as " the Complainants") against K-Electric Pvt Ltd (hereinafter referred to as the "Respondent" or "KE"), under Section 39 of the Regulation of Generation, Transmission and Distribution of Electric Power Act, 1997 (hereinafter referred to as the "NEPRA Act").

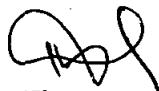
2. Brief facts of the case are that the Complainant's Legal Counsel in the Complaint submitted that KE is not providing net metering connection to her clients/Complainants. The matter was taken up with KE. In response, KE vide letter December 08, 2023 reported that the Complainant is the tenant /occupant of an office on 12th Floor of a multi-storey building and has applied for net-metering facility after due submission of required documents. However, upon scrutiny of the submitted

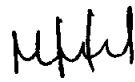


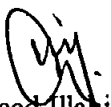
documents, it was revealed that the Complainant does not possess the ownership of the location (i.e. rooftop of the building in question) where DG facility / solar network has been installed. Hence, the Complainant is required to provide a sub-lease of the rooftop depicting ownership of the rooftop so that the application for provision of net-metering can be processed. The report of KE was sent to the Legal Counsel of the Complainant for information/comments. In response, the Legal Counsel vide letter dated January 17, 2024 raised observation over the report of KE. In order to proceed further into the matter, a hearing was held on February 28, 2024 at NEPRA Regional Office, Karachi which was attended by the Complainant in person and representative of KE via video link.

3. During the hearing, it was revealed that the premises of Complainant is not a multi-storey commercial building rather a ground plus one floor flat with rooftop. The owner of the first floor has provided an NOC to the Complainant for installation of the Solar Panel. The electricity connection is installed in the name of Mr. Ali Wahid bearing reference No.0400005010568 and Net-metering connection has been applied in the same name. The Applicant possess NOC of owner of first floor for installation of solar panels on the rooftop; therefore, net-metering connection on the basis of NOC may be provided to the Complainant.

4. Foregoing in view, KE is directed to provide net-metering connection to the Complainant after completion of all the codal formalities and compliance report in the matter be submitted within fifteen (15) days.


(Lashkar Khan Qambrani)
(Member, Complaints Resolution Committee)
Director (CAD)


(Moqees Ul Hassan)
(Member, Complaints Resolution Committee)
Assistant Legal Advisor (CAD)


(Naweed Illahi Shaikh)
(Convener, Complaints Resolution Committee)
Director General (CAD)

Islamabad, May 20, 2024

