



National Electric Power Regulatory Authority
ISLAMIC REPUBLIC OF PAKISTAN
Attaturk Avenue (East) Sector G-5/1, Islamabad.
Ph: 051-2013200 Fax: 051-2600021

**Consumer Affairs
Department**

TCD.05/135-2026
January 27, 2026

Chief Executive Officer,
Lahore Electric Supply Company (LESCO),
22-A, Queen's Road, Lahore.

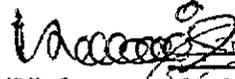
SUBJECT: DECISION IN THE MATTER OF COMPLAINT FILED BY MR. SALEEM AKHTAR, M/S MOIZ TEXTILE MILLS LIMITED, THROUGH COUNSEL MR. KHÁLIL-UR-REHMAN ADVOCATE HIGH COURT, UNDER SECTION 39 OF THE REGULATION OF GENERATION, TRANSMISSION AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997 AGAINST LESCO REGARDING DETECTION BILL (A/C# 24 11919 9063000)
Complaint No. LESCO-NHQ-68172-01-26

Please find enclosed herewith the decision of the NEPRA Complaints Resolution Committee (CRC), dated January 27, 2026 regarding the subject matter for necessary action and compliance.

Encl: As above

Copy to:

1. Chief Engineer/Customer Services Director,
LESCO, 22-A, Queen's Road, Lahore.
2. Incharge Central Complaint Cell, LESCO & -
Focal Person to NEPRA,
LESCO, 22-A, Queens Road, Lahore.
042-99204859
3. Mr. Saleem Akhtar,
M/s Moiz Textile Mills Limited,
35 KM, Raiwind Road, Lahore.
4. Mr. Khalil-ur-Rehman Advocate High Court,
SKB Law Associates, 3rd Floor, Hameed Law Chambers,
Near Al-Taj Hotel, 1-Turner Road, Lahore:
0321-4457240


(Muhammad Abid)
Assistant Director, (CAD)
NEPRA
Islamabad
(CAD)



BEFORE THE
NATIONAL ELECTRIC POWER REGULATORY AUTHORITY
(NEPRA)

Complaint No. LESCO-NHQ-68172-01-26

Mr. Saleem Akhtar,
M/s Moiz Textile Mills Limited,
35 KM, Raiwind Road, Lahore.

..... Complainant

VERSUS

Lahore Electric Supply Company (LESCO)
22-A, Queen's Road Lahore.

..... Respondent

Subject: **DECISION IN THE MATTER OF COMPLAINT FILED BY MR. SALEEM AKHTAR, M/S MOIZ TEXTILE MILLS LIMITED, THROUGH COUNSEL MR. KHALIL-UR-REHMAN ADVOCATE HIGH COURT, UNDER SECTION 39 OF THE REGULATION OF GENERATION, TRANSMISSION AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997 AGAINST LESCO REGARDING DETECTION BILL (A/C# 24 11919 9063000)**

DECISION

This decision shall dispose of the complaint filed by Mr. Saleem Akhtar, M/s Moiz Textile Mills through Mr. Khalil-ur-Rehman, Advocate hereinafter referred to as the "Complainant") before NEPRA against Lahore Electric Supply Company Limited (hereinafter referred to as the "Respondent" or "LESCO") under Section 39 of the Regulation of Generation, Transmission and Distribution of Electric Power Act, 1997 (hereinafter referred to as the "NEPRA Act").

2. NEPRA is in receipt of Complaint from M/s Moiz Textile Ltd regarding imposition of detection bill amounting to 2085859/- on account of line losses for the month of December 2025.

3. NEPRA Complaints Resolution Committee (CRC) vide decision dated November 24, 2025 has already issued decision for the same Complainant in the similar nature of detection bill. The said decision dated November 24, 2025 is enclosed for ready reference. The operating part of decision of CRC is reproduced below:

"It is concluded that NEPRA vide letter dated December 22, 2021 has already clarified that due to extension of load from 5-MW to 7.5-MW, no additional line losses should be incurred and additional loss if any shall be borne by the respective consumer and permissible limit of 11 kV feeder is 3%. As such the consumer is liable for payment of line loss which are incurred additionally after extension of load i.e. over and above losses of 3% (progressive) and not the total losses. Therefore, LESCO is directed to withdraw all the bills charged to the Complainant on account of total line losses i.e. difference of reading between grid end meter and consumer end meter. LESCO is further directed to charge

CRC Decision: Mr. Saleem Akhtar, M/s Moiz Textile Mills vs LESCO (LESCO-NHQ-33044-01-24)

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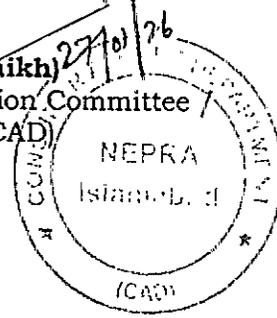
additional losses (beyond permissible limit of 3% at 11 kV feeder) after extension of load.”

4. Foregoing in view, LESCO is directed to take further necessary action in light of the above decision of NEPRA in the instant matter. The Complaint is disposed of on above terms.

(Lashkar Khan Qambrani)
Member, Complaints Resolution Committee/
Director (Consumer Affairs)

(Muhammad Irfan ul Haq)
Member, Complaints Resolution Committee/
Assistant Legal Advisor

(Naweed Illahi Shaikh)
Convener, Complaints Resolution Committee /
Director General (CAD)



Islamabad, January 27, 2026