National Electric Power Regulatory Authority
ISLAMIC REPUBLIC OF PAKISTAN
NEPRA Head Office
Ataturk Avenue (East) Sector G-5/1, Islamabad.
Ph:051-2013200, Fax: 051-2600021

Consumer Affairs Department

TCD.05/3989-2026
October 12, 2026

Chief Executive Officer (CEO),
Lahore Electric Supply Company (LESCO),
22-A, Queen's Road Lahore.

Subject: **DECISION IN THE MATTER OF REVIEW MOTION FILED BY THE COMPLAINANTS AGAINST THE DECISION OF NEPRA COMPLAINTS RESOLUTION COMMITTEE DATED JUNE 25, 2026 IN THE MATTER OF WRIT PETITION NO. 51007/2023: MIAN ZAHID IQBAL ADVOCATE VS NEPRA ETC. REFERE21D BY THE LAHORE HIGH COURT, LAHORE REGARDING MULTIPLE ISSUES**
LESCO-NHQ-71818-04-26

Please find enclosed herewith the decision of NEPRA Complaints Resolution Committee (CRC) dated October 12, 2026, regarding the subject matter for necessary action.

Encl: As above

(Muhammad Abid)
Deputy Director (CAD)

CONSUMER AFFAIRS DEPARTMENT NEPRA Islamabad (CAD)

Copy to:

1. Chief Engineer/Customer Services Director, LESCO, 22-A, Queen's Road, Lahore.
2. Additional Director, NEPRA Regional Office, 54-B, Link Arcade, GECH Society, Phase-3, Link Road, Model Town, Lahore.
3. Incharge Complaint Cell, (Focal Person to NEPRA), LESCO, 22-A, Queens Road, Lahore.
4. Brig. Bakhtiyawar Lal Hussain (Director Services BTPL), Bahria Ochard, Raiwind Road, Bahria Town, Lahore.Tel: 042-35451384
5. Mian Zahid Iqbal (Advocate), (On behalf of Residents of Bahria Town, Lahore), #664-Umer Block, Bahria Town, Lahore.
6. Mr. Muhammad Ashraf, #84, Tulip Block, Extension Sector-C, Bahria Town, Lahore.
7. Mr. Altaf Yasin, #53, Ali Block, Bahria Town, Lahore.
8. Malik Ejaz Hussain (Advocate), #433, Gul Bahar, Bahria Town, Lahore.

BEFORE THE

NATIONAL ELECTRIC POWER REGULATORY AUTHORITY

(NEPRA)

Motion for Leave for Review in Complaint No. LESCO-NHQ-71818-04-26

Mian Zahid Iqbal & Others ..... **Petitioners / Complainants**
(On behalf of Residents of Bahria Town)
House #664, Umer Block, Bahria Town, Lahore.

VERSUS

Bahria Town Private Limited (BTPL) ..... **Respondent No. 1**
Bahria Orchard, Raiwind Road, Bahria Town, Lahore.

Lahore Electric Supply Company (LESCO) ..... **Respondent No. 2**
22-A, Queens Road, Lahore.

Date of Hearing: September 24, 2026

Date of Hearing: May 14, 2026

On behalf of Complainant: Mian Zahid Iqbal, Advocate
Mr. Ejaz Ahmed Gorcha Advocate
Mr. Muhammad Asim Khan Suri

Respondent: Mr. Aftab Hussain Butt, Chief Engineer, LESCO
Rana Waseem Iqbal, Director, LESCO
Mr. Nauman Ghani, Deputy Director, LESCO
Brig. (Rtd.) Bakhtawar Lal Hussain Director (Services), BTPL, Lahore
Mr. Azhar Siddique Advocate, Legal Counsel BTPL

Subject: **DECISION IN THE MATTER OF REVIEW MOTION FILED BY THE COMPLAINANTS AGAINST THE DECISION OF NEPRA COMPLAINTS RESOLUTION COMMITTEE DATED JUNE 25, 2026 IN THE MATTER OF WRIT PETITION NO. 51007/2023: MIAN ZAHID IQBAL ADVOCATE VS NEPRA ETC. REFERE21D BY THE LAHORE HIGH COURT, LAHORE REGARDING MULTIPLE ISSUES**

DECISION

Through this decision, the Motion for Leave for Review filed by Mian Zahid Iqbal Advocate & Others on behalf of the Residents of Bahria Town, Lahore (hereinafter referred to as the "Petitioners" or "Complainants"), against the decision of the NEPRA Complaints Resolution Committee (CRC) dated June 25, 2026, in Complaint No. LESCO-NHQ-71818-04-26, is being disposed of.

2. Brief facts of the case are that the Complainants filed Writ Petition No. 51007/2023 before the Honorable Lahore High Court, Lahore, alongside a complaint before NEPRA under Section 39 of NEPRA Act assailing various billing practices of Bahria Town Private Limited (BTPL), LESCO including the levy of unauthorized/extra charges (such as Operational Cost, Miscellaneous Charges, and T-Adjustments, the application of illegal flat rates per unit without segregation of peak/off-peak hours contrary to LESCO's approved Schedule of Tariff, the capping and non-adjustment of exported solar units alongside unilateral termination or

non-renewal of net-metering contracts after three years, and the imposition of fixed charges and meter replacement costs. The Honorable Lahore High Court, vide order dated March 31, 2026 referred the case to NEPRA with directions to decide the matter through a speaking order after affording an opportunity of hearing to all stakeholders.

3. In pursuance of the said orders of the Court; NEPRA conducted a hearing which was attended by all concerned stake holders wherein the matter was discussed in detail. After examining the case in the light of arguments advanced by the parties, documents placed on record and applicable law. BTPL was directed vide decision of NEPRA Complaints Resolution Committee (CRC) dated June 04, 2026; to issue electricity bills as per LESCO's approved format (excluding maintenance charges) and LESCO was directed to install bi-directional meters at BTPL bulk supply connections. Further, BTPL and resident prosumers were advised to settle net-metering export issues amicably through fresh agreements.

4. Being aggrieved with the decision dated June 04, 2026, the Petitioners filed a Motion for Leave for Review raising grounds that the Complaints Resolution Committee (CRC) erred in holding that NEPRA regulations cannot be directly enforced against BTPL merely because it is an unlicensed entity, arguing that residents are end-consumers within LESCO's service territory who should not be left at the mercy of arbitrary billing and net-metering policies while also submitting that advising residents to "amicably settle" zero-export/net-metering contracts with BTPL is unworkable due to BTPL's dominant position in unilaterally capping or refusing export adjustments upon contract expiration, and further contending that the CRC failed to order a direct refund or immediate billing audit regarding the illegal collection of Operational Costs (OPC) and other unauthorized levies charged over past years.

5. In order to proceed further, a hearing was held on September 02, 2026. During the hearing, the legal counsel of BTPL informed that an appeal has been filed against the decision of NEPRA CRC dated June 04, 2026 before Appellate Tribunal, NEPRA under Section 12G of NEPRA Act, however, no evidences in this regard were provided by BTPL. The counsel further apprised that LESCO has not adjusted even a single net-metering unit of BTPL so far. Moreover, a motion seeking review of any order is competent only upon the discovery of new and important matter of evidence or on account of some mistake or error apparent on the face of record. The perusal of the decision sought to be reviewed clearly indicates that all the material facts and representations made were examined in detail and there is neither any occasion to amend the impugned decision nor any error inviting indulgence, as admissible in law, has been pointed out. Therefore, we are convinced that the review would not result in withdrawal or modification of the impugned decision

6. Foregoing in view, the original decision of the NEPRA Complaints Resolution Committee (CRC) dated June 25, 2026 is hereby upheld. The review motion is disposed of in above terms.

(Lashkar Khan Qambrani)
Member, Complaints Resolution Committee
Director (Consumer Affairs)

(Muhammad Irfan ul Haq)
Member, Complaints Resolution Committee
Assistant Legal Advisor (Consumer Affairs)

(Naweed Illahi Shaikh)
Convener, Complaints Resolution Committee/
Director General (Consumer Affairs)

Islamabad, October 12, 2026