



**National Electric Power Regulatory Authority**

ISLAMIC REPUBLIC OF PAKISTAN

NEPRA Head Office

Ataturk Avenue (East) Sector G-5/1, Islamabad.

Ph:051-2013200, Fax: 051-2600021

**Consumer Affairs  
Department**

TCD.06/2547-2024  
June 6, 2024

Chief Executive Officer,  
Multan Electric Power Company (MEPCO),  
MEPCO Complex, WAPDA Colony,  
Khanewal Road, Multan.

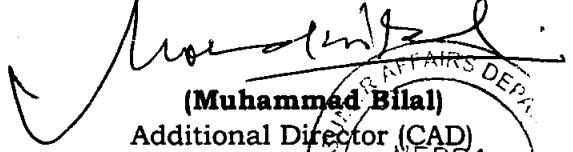
Subject: **DECISION IN THE MATTER OF COMPLAINT FILED BY PROJECT DIRECTOR (PGSHF), UNDER SECTION 39 OF THE REGULATION OF GENERATION, TRANSMISSION AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997 AGAINST MEPCO REGARDING ILLEGAL CONVERSION / CONNECTION OF PUNJAB GOVERNMENT SERVANTS HOUSING FOUNDATION SCHEME (PGSHF) SPONSORED DEDICATED DISTRIBUTION SYSTEM (SDDS) / FEEDERS TO A COMMON DISTRIBUTION SYSTEM (CDS)/ FEEDERS**  
**MEPCO-MUL-19207-01-23**

Please find enclosed herewith the decision of NEPRA Complaints Resolution Committee (CRC) dated June 6, 2024, regarding the subject matter for necessary action and compliance.

**Encl: As above**

**Copy: -**

1. C.E/ Customer Services Director, (MEPCO),  
MEPCO Complex, WAPDA Colony,  
Khanewal Road, Multan.
2. Mr. Raheel Azhar, Additional Director,  
NEPRA Regional Office, 39-First Floor,  
Orient Mall, Khanewal Road, Multan.
3. Superintending Engineer (Op.),  
MEPCO, Near Khursheed Rasheed Hospital,  
Khanewal Road, Multan.
4. Executive Engineer/ XEN (Op.), B. Zakariya (Musa Pak),  
Multan Electric Power Company (MEPCO),  
Near WAPDA Town (Phase-I), Multan.
5. Project Director,  
Punjab Government Servants Housing Foundation (PGSHF),  
Scheme, Zero-Point Northern Bypass, Multan.  
061-6740087

  
**(Muhammad Bilal)**  
Additional Director (CAD)  
NEPRA  
Islamabad  
CONSUMER AFFAIRS DEPT.  
10/11

{ For follow up, please }



**BEFORE THE  
NATIONAL ELECTRIC POWER REGULATORY AUTHORITY  
(NEPRA)**

**Complaint No. MEPCO-MUL-19207-01-23**

**Project Director** ..... **Complainant**  
Punjab Government Servants Housing Foundation  
(PGSHF) Scheme, Zero Point, Northern Bypass, Multan.

**VERSUS**

**Multan Electric Power Company (MEPCO)** ..... **Respondent**  
MEPCO Complex, WAPDA Colony,  
Khanewal Road, Multan.

**Date of Hearings:** March 07, 2023  
February 21, 2024  
March 07, 2024

**On behalf of Complainant:** Mr. Ammar Wadood Deputy Director, PGSHF

**Respondent:** Engr. Muhammad Rashid Maqbool XEN (Operation), MEPCO

**Subject:** **DECISION IN THE MATTER OF COMPLAINT FILED BY PROJECT DIRECTOR PUNJAB GOVERNMENT SERVANTS HOUSING FOUNDATION SCHEME (PGSHFS) UNDER SECTION 39 OF THE REGULATION OF GENERATION, TRANSMISSION AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997 AGAINST MEPCO REGARDING ILLEGAL CONVERSION/CONNECTION OF SPONSORED DEDICATED DISTRIBUTION SYSTEM (SDDS)/ FEEDERS TO A COMMON DISTRIBUTION SYSTEM (CDS)/FEEDERS**

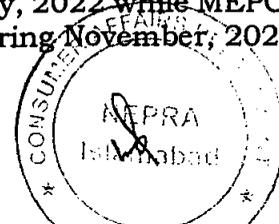
**DECISION**

This decision shall dispose of the complaint filed by Project Director, Punjab Government Servants Housing Foundation (hereinafter referred to as the "Complainant" or "PGSHFS" or "Scheme") against Multan Electric Power Company (hereinafter referred to as the "Respondent" or "MEPCO") under Section 39 of the Regulation of Generation, Transmission and Distribution of Electric Power Act, 1997 (hereinafter referred to as the "NEPRA Act").

2. NEPRA received a complaint from Project Director, PGSHFS dated December 01, 2022 wherein the Complainant submitted as under:

- i. External electrification of Punjab Government Servants Housing Foundation Scheme, Multan consisting of (4) Nos. of independent 11 kV feeders and a newly proposed 132 kV grid station was approved by MEPCO during the year 2014. Accordingly, the demand notice amounting to Rs. 183,535,280/- was issued by MEPCO and the same was paid by the Complainant while all the feeders were energized during the year 2018.
- ii. Later, (2) Nos. of the independent feeders of PGSHFS were connected with the common distribution system by MEPCO during May, 2022 while MEPCO's attempt to connect the remaining two independent feeders during November, 2022 proven futile

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due to intervention of Complainant. Being aggrieved with the unjustified sharing of load triggered by connection of common distribution system of MEPCO with feeders of PGSHFS lacking consent of the Complainant while inducing technical issues within the dedicated system, the Complainant requested to remove common feeders from the dedicated distribution system of PGSHFS.

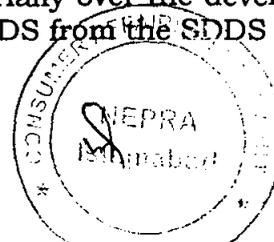
3. The subject matter was taken up with MEPCO and a hearing was held on March 07, 2023 at NEPRA Head Office, Islamabad which was attended by both the parties. During the hearing, MEPCO agreed to resolve the matter amicably with the Complainant. Later, the Complainant again approached this office vide letter dated January 03, 2024 and agitated the same matter citing excessive delay in construction of 132 kV Royal Orchard grid station as the same was earlier proposed by MEPCO for shifting of disputed load relieving dedicated 11 kV feeders of PGSHFS. In order to analyze the matter, hearings were held on February 21 & March 07, 2024 at NEPRA Head Office, Islamabad and the issue was again deliberated at length. MEPCO was of the view that the 132 kV PGSHFS grid station was constructed by MEPCO from its own resources on 32 kanal piece of land made available within the scheme by PGSHFS which, thus, allows MEPCO to cater load demand in adjoining areas from PGSHFS grid station. However, the matter remained inconclusive in terms of non-provision of the right of way by the Complainant for proposed feeders passing through PGSHFS prospectively getting supply from 132 kV PGSHFS grid station.

4. As a way to examine the premises in light of the hearing and to ascertain the ground facts, a site inspection was carried out by NEPRA officials on March 29, 2024 in presence of both the parties whereby common feeder i.e. Mehmood Kot was found aerially connected with PGSHFS feeder No. 04 i.e. dedicated feeder having one HT span over a green belt area while the same area was claimed as commercial location of the scheme by the Complainant awaiting development after prospective removal of the connected HT spans. Moreover, the survey of grid station revealed that the land possessed by PGSHFS completely blocks East & South side of the grid station never allowing passage of feeders on the both sides due to non-availability of right of way. Moreover, the remaining two dimensions i.e. North & West were found circumvented by the private land exhausting any possibility for construction of feeders in such directions. Although, some independent & common feeders, not associated to PGSHFS, were found emanating from the North and West side of grid station.

5. Moreover, MEPCO vide letter April 08, 2024 submitted that in order to cater the increasing load in the areas adjoining the PGSHFS grid station, a circumstantial requirement for construction of new feeders to be emanated from PGSHFS grid station having technical feasibility in terms of availability of load is quite significant for which the essential right of way may be provided by the Complainant through the scheme as the 132 kV PGSHFS grid station was constructed by MEPCO from its own means and the same can logically be used to serve the load of other consumers of MEPCO.

6. The case has been examined in detail in light of the record made so available by parties, arguments advanced during the hearings and applicable law. Following has been observed:

- i. Approval of external electrification of Punjab Government Servants Housing Foundation Scheme having ultimate load of 14.84 MW located at Khanewal Road, Multan was granted by MEPCO dated October 28, 2014 and the corresponding Sponsored Dedicated Distribution System (SDDS) consisting of (4) Nos. of independent feeders got energized during the year 2018 while receiving electricity supply from 132 kV PGSHFS grid station.
- ii. The distribution system of PGSHFS was later connected to the Common Distribution System (CDS) of MEPCO by combination of Mehmood Kot feeder i.e. common feeder with an independent feeder of PGSHFS through overhead HT span without any consent of the Complainant. The Complainant was of the view that the same practice violates the dedicated status of feeders of PGSHFS, thus, instigating downgrade of technical parameters of electricity supply to its residents. By framing civil hindrance and safety concerns raised from the connecting spans passing aerially over the developing areas of PGSHF, the Complainant prayed for segregation of CDS from the SDDS of PGSHF.



- iii. The dispute pertaining to load sharing between the SDDS & CDS compellingly points towards the fundamental point of divergence concerning PGSHFS and MEPCO wherein MEPCO has considered the PGSHF grid station being a part of CDS from which the adjoining developing areas can be fed in terms of execution of new feeders which shall have to traverse through the scheme due to non-availability of right of way in any of the other remaining scenarios. Thus, upon probable denying for required right of way by the Complainant, common feeder i.e. Mehmood Kot was connected to the independent feeder of PGSHFS by MEPCO for load sharing of the same overburdened feeder passing in the vicinity of the scheme.
- iv. Perusal of the documentary evidence reveals that 132 kV PGSHF grid station was constructed by MEPCO within the scheme on 32 kanal piece of land allocated by PGSHFS during the approval process for external electrification of PGSHFS. Further, (4) Nos. of feeders supplying electricity to the scheme were erected on the cost deposit basis, however, the expenditure on 132 kV PGSHFS grid station excluding land was completely borne by MEPCO.
- v. Conversely, the site inspection of PGSHFS scheme & grid station corroborates the fact that any traversal of feeders to be emanated from PGSHFS grid station for utilization of other consumers of MEPCO in fact shall have to pass through the scheme due to blockage of right of way in all directions. Moreover, required right of way for any other proposed feeders can technically and safely be provided through the scheme in the best of terms as the scheme is already accommodating its own feeders in the planned manner. Even considering the contentions of Complainant pertaining to deterioration of aesthetics of scheme due to passing of various feeders of MEPCO, essential right of way to approach the grid station i.e. a part of CDS, cannot be denied by the Complainant.
- vi. However, in case of plausible deniability by the Complainant for provision of right of way for construction of 11 kV other feeders of MEPCO through the scheme, the Complainant may be offered to deposit the cost incurred on the construction of 132 kV grid station to MEPCO. From which allowance the same can be also converted into the dedicated grid station canceling claim of MEPCO regarding the grid station being part of CDS, thus, resolving the issue at hand.

7. Foregoing in view, MEPCO has right to take feeders of its own from the said grid station, therefore, the Complainant is directed to proceed with any of the following options:

- i. Provide right of way within the PGSHF scheme for construction of other 11 kV feeder(s) to be emanated from 132 kV PGSHFS grid station as, when and where required by MEPCO subject to compliance and satisfaction of technical and safety standards.

OR

- ii. In order to utilize the said grid station exclusively by PGSHFS and to avoid emanating other feeders from the said grid station, the PGSHFS is required to deposit the cost incurred for construction of 132 kV PGSHFS grid station excluding the cost of land to MEPCO on currently applicable material rates for the conversion of grid station into dedicated grid station. In this regard MEPCO shall adjust the grid sharing charges already paid by PGSHFS.

**(Lashkar Khan Qambrani)**

Member, Complaints Resolution Committee/  
Director (CAD)

**(Moqem-ul-Hassan)**

Member, Complaints Resolution Committee/  
Assistant Legal Advisor (CAD)

**(Naweed Ilahi Shaikh)**

Convener, Complaints Resolution Committee/  
Director General (CAD)

Islamabad, Jun 06, 2024

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