



National Electric Power Regulatory Authority

ISLAMIC REPUBLIC OF PAKISTAN

NEPRA Head Office

Ataturk Avenue (East) Sector G-5/1, Islamabad.

Ph:051-2013200, Fax: 051-2600021

**Consumer Affairs
Department**

TCD.06/ ⁵³⁰⁹ -2025
December 03, 2025

Chief Executive Officer,
Multan Electric Power Company (MEPCO),
MEPCO Complex, WAPDA Colony,
Khanewal Road, Multan.

Subject: COMPLAINT FILED BY MR. SAEED AHMAD MALIK S/O MALIK ABDUL KHALIQ, UNDER SECTION 39 OF THE REGULATION OF GENERATION, TRANSMISSION & DISTRIBUTION OF ELECTRIC POWER ACT, 1997, AGAINST MEPCO. REGARDING ILLEGAL PROVISION OF CONNECTION. MEPCO-NHQ-41721-08-24

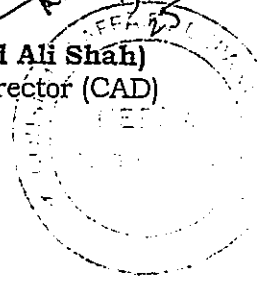
Please find enclosed herewith the decision of NEPRA Complaints Resolution Committee (CRC) dated December 03, 2025, regarding the subject matter for necessary action.

Encl: As above

Copy: -

1. C.E/ Customer Services Director,
Multan Electric Power Company (MEPCO),
MEPCO Complex, WAPDA Colony,
Khanewal Road, Multan.
2. Executive Engineer/ XEN (Op.),
Shah Rukn-e-Alam Division, (MEPCO)
T-Chowk, Behind Masjid Farooq-e-Azam,
Near Pakistan Engineering Council Office,
256, District Multan.
3. Mr. Saeed Ahmad Malik S/o Malik Abdul Khaliq,
E-757, Shah Rukn-e-Alam Colony, Multan.
0300-1311119

(Syed Ibad Ali Shah)
Deputy Director (CAD)





**BEFORE THE
NATIONAL ELECTRIC POWER REGULATORY AUTHORITY
(NEPRA)**

Complaint No. MEPCO-NHQ-41721-08-24

Mr. Saeed Ahmad Malik,
S/o Malik Abdul Khaliq,
E-757, Shah Rukn-e-Alam Colony, Multan.
0300-1311119

..... **Complainant**

VERSUS

Multan Electric Power Company (MEPCO)
MEPCO Complex, WAPDA Colony,
Khanewal Road, Multan.

..... **Respondent**


Subject: -COMPLAINT FILED BY MR. SAEED AHMAD MALIK S/O MALIK ABDUL KHALIQ, UNDER SECTION 39 OF THE REGULATION OF GENERATION, TRANSMISSION & DISTRIBUTION OF ELECTRIC POWER ACT, 1997, AGAINST MEPCO, REGARDING ILLEGAL PROVISION OF CONNECTION.

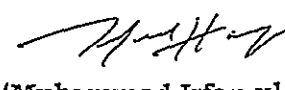
NEPRA is in receipt of a complaint from Mr. Saeed Ahmad S/o Malik Abdul Khaliq, wherein the Complainant submitted that unauthorized electricity supply has been provided by MEPCO to multiple floors (2nd to 6th) of a commercial building located on LMQ Road, Multan, despite the building not having the required approvals. The Complainant claims that these connections were facilitated through corrupt practices. The Complainant further alleges that in VIP Block / Engineer Colony Block-A, Garden Town Housing Scheme, several shops and private businesses are operating on illegal electricity connections allegedly installed by MEPCO officials without obtaining the necessary approvals.


2. The matter was taken up with MEPCO, whereby MEPCO submitted that a total of fifteen (15) single-phase and two (02) three-phase connections were found installed at the site, in addition to around thirty (30) illegal PVC extensions have been installed in Fatima Jinnah Colony. Despite repeated visits by MEPCO officials, the illegal connections could not be removed due to resistance from the local residents. The complainant has again approached this office vide letter dated October 13, 2025, and has informed that illegal connections are still many, which show malafide intention/negligence of MEPCO officials.

3. In view of the above, MEPCO is hereby directed to lodge FIR against the individuals involved in electricity theft and obstruction of official duties, and to ensure immediate disconnection of all illegal connections with the assistance of the Police.

4. The complaint is disposed of in above terms.


(Lashkar Khan Qambrani)
Member, Complaints Resolution Committee/
Director (CAD)


(Muhammad Irfan-ul-Haq)
Member, Complaints Resolution Committee/
Assistant Legal Advisor


(Naveed Illahi Shaikh)
Convener, Complaints Resolution Committee/
Director General (CAD)

Islamabad, December 03, 2025