National Electric Power Regulatory Authority
ISLAMIC REPUBLIC OF PAKISTAN
Attaturk Avenue (East) Sector G-5/1, Islamabad.
Ph: 051-2013200 Fax: 051-2600021

Consumer Affairs Department

TCD.06/ 3725 -2026
September 30, 2026

Chief Executive Officer,
Multan Electric Power Company (MEPCO),
MEPCO Complex, WAPDA Colony
Khanewal Road, Multan.

SUBJECT: DECISION IN THE MATTER OF COMPLAINT FILED BY SYED MUNTAZIR MEHDI, MEHDI RICE INDUSTRIES PVT. LTD. MULTAN UNDER SECTION 39 OF THE REGULATION OF GENERATION, TRANSMISSION & DISTRIBUTION OF ELECTRIC POWER ACT, 1997, AGAINST MEPCO, REGARDING IMPOSITION OF GRID SHARING, TRANSMISSION LINE CHARGES AND LAND COSTS
Complaint No. **MEPCO-NHQ-78961-09-26**

Please find enclosed herewith the decision of the NEPRA Complaints Resolution Committee (CRC), dated September 30, 2026 regarding the subject matter for necessary action and compliance.

Encl: As above

(Muhammad Abid)
Deputy Director (CAD)

Copy to:

1. Chief Engineer/Customer Service Director,
   Multan Electric Power Company (MEPCO),
   MEPCO Complex, WAPDA Colony,
   Khanewal Road, Multan.

2. Chief Engineer (Planning)
   Multan Electric Power Company (MEPCO),
   MEPCO Complex, WAPDA Colony,
   Khanewal Road, Multan.

3. Additional Director (CAD),
   NEPRA Regional office, Office No. 20-22,
   3rd Floor, Bomanji Square, 84/2,
   Nusrat Road, Multan.

4. Syed Muntazir Mehdi, Director,
   M/s Mehdi Rice Industries (Private) Limited,
   Bahawalpur Road, Multan.
   0300-8730606

BEFORE THE
NATIONAL ELECTRIC POWER REGULATORY AUTHORITY
(NEPRA)
Complaint No. MEPCO-NHQ-78961-08-26

Syed Muntazir Mehdi .....**Complainant**
Mehdi Rice Industries Pvt. Ltd.
Bahawalpur Road, Multan.

Versus

Multan Electric Power Company (MEPCO) ..... **Respondent**
MEPCO Complex, WAPDA Colony,
Khanewal Road Multan.

Date of Hearing: September 14, 2026

On behalf of
Complainant: Syed Muntazir Mehdi

Respondent: Mr. Muhammad Saqib XEN (P&E), MEPCO

Subject: ***DECISION IN THE MATTER OF COMPLAINT FILED BY SYED MUNTAZIR MEHDI, MEHDI RICE INDUSTRIES PVT. LTD. MULTAN UNDER SECTION 39 OF THE REGULATION OF GENERATION, TRANSMISSION & DISTRIBUTION OF ELECTRIC POWER ACT, 1997, AGAINST MEPCO, REGARDING IMPOSITION OF GRID SHARING, TRANSMISSION LINE CHARGES AND LAND COSTS***

DECISION

This decision shall dispose of the complaint filed by Syed Muntazir Mehdi (hereinafter referred to as "the Complainant") against Multan Electric Power Company Limited (hereinafter referred to as the "Respondent" or "MEPCO"), under Section 39 of the Regulation of Generation, Transmission and Distribution of Electric Power Act, 1997 (hereinafter referred to as the "NEPRA Act").

2. Brief facts of the case are that the Complainant in his complaint disputed the issuance of a demand notice amounting to Rs. 3,156,556/- pertaining to the grid sharing charges, transmission line charges & land cost upon approaching MEPCO for extension of load from existing 510 kW to 770 kW against his industrial connection. The Complainant prayed for issuance of revised demand notice. The matter was taken up with MEPCO and a hearing was held at NEPRA Head Office, Islamabad which was attended by both the parties wherein the case was discussed in detail. During the hearing, MEPCO official submitted that the Complainant was levied grid sharing charges proportionate to his desired extension of load due to aggregate load of all ten Nos. of industrial connections exceeding 5 MW, being fed from the same dedicated feeder including the Complainant's connection.

3. The case has been examined in light of record made so available by parties, arguments advanced during the hearing and the applicable law. Following has been observed:

i. The Complainant approached MEPCO for extension of his sanctioned load form existing 510 kW to 770 kW against his industrial connection having reference No. 27-15121-

0974003. In response, a demand notice was issued by MEPCO amounting to Rs. 3,156,556/- in respect of grid sharing charges along with transmission line charges and cost of land. The Complainant was of the view that desired extension of load does not attract such exorbitant sharing charges and prayed for revision of the demand notice.

ii. Perusal of the documentary evidence reveals that a dedicated feeder was approved and energized by MEPCO for the group of ten Nos. of industrial consumers including the Complainant. MEPCO has based its understanding on the pretext that the aggregate sanctioned load of the consumers connected on the independent feeder has exceeded 5 MW, thus, requiring recovery of the applicable sharing charges from the beneficiary group of consumers proportionate to their respective loads.

iii. As above, the Complainant is one of ten industrial consumers being supplied through the independent 11 kV feeder. However, there is no force in the argument of MEPCO as clause 2.6 of Consumer Service Manual (CSM) provides that rehabilitation charges are applicable for industrial consumers having load above 25 kW to 1 MW if connection is provided from 11 kV distribution feeder. However, in instant matter, the connection is provided from dedicated feeder. Moreover, in accordance with clause 2.6 (6) of CSM, grid sharing & transmission line charges and cost of land are applicable for industrial consumer having load above 5 MW. In this case, individual load of the Complainant's connection is 770 kW and there is no provision in CSM for aggregating the load of one consumer with loads of other consumers being provided electricity supply from the same dedicated feeder.

iv. In conclusion, grid sharing charges, transmission line charges along with cost of land against industrial connection are applicable for sanctioned load above 5 MW while the rehabilitation charges can only be levied against industrial consumers feeding from the distribution feeder. Taking cognizant of above, the Complainant's industrial connection with the desired load extension to 770 kW and also being fed from the dedicated feeder, is not subject to impugned charges, thus requiring revision of issued demand notice. Since, the feeder is owned by and is being utilized by the group of consumers, therefore, consent of other consumers is also required for desired extension of load by the Complainant.

4. Foregoing in view, the Complainant is advised to obtain NOCs from all other relevant industrial consumers being supplied from the same dedicated 11 kV feeder and provide the same to MEPCO. Upon receipt of said NOCs, MEPCO shall issue revised demand notice to the Complainant for the desired extension of load without grid sharing charges, cost of land & transmission line charges after completion of all codal formalities.

5. The complaint is disposed of in above terms.

(Lashkar Khan Qambrani)
Member Complaints Resolution Committee/
Director (Consumer Affairs)

(Muhammad Irfan ul Haq)
Member Complaints Resolution Committee/
Assistant Legal Advisor

(Naweed Illahi Shaikh)
Convener Complaints Resolution Committee/
Director General (Consumer Affairs)

Islamabad, September 30 , 2026