



National Electric Power Regulatory Authority

ISLAMIC REPUBLIC OF PAKISTAN

NEPRA Head Office

Ataturk Avenue (East) Sector G-5/1, Islamabad.

Ph:051-2013200, Fax: 051-2600021

**Consumer Affairs
Department**

TCD.01/ 5036 -2025
November 18, 2025

Chief Executive Officer, PESCO,
WAPDA House, Sakhi Chashma Shami Road,
Peshawar.

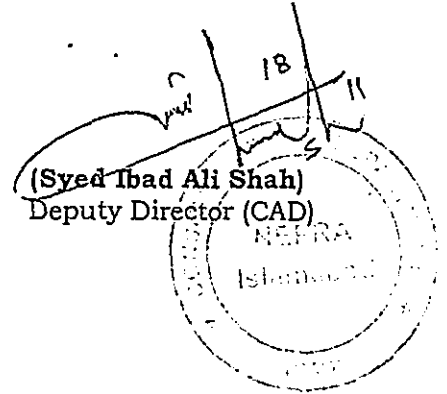
Subject: MOTION FOR LEAVE FOR REVIEW FILED BY MR. FAWAD S/O HAJI ZAHOR, AGAINST THE DECISION OF NEPRA COMPLAINTS RESOLUTION COMMITTEE IN THE MATTER OF COMPLAINT FILED UNDER SECTION 39 OF THE REGULATION OF GENERATION, TRANSMISSION AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997 AGAINST PESCO REGARDING DETECTION BILL (A/C# 30 26154 0102751).
PESCO-NHQ-51631-03-25

Please find enclosed herewith the decision of the NEPRA Complaints Resolution Committee (CRC) dated November 18, 2025, regarding the subject matter for necessary action and compliance.

Encl: As above

Copy to:

1. Chief Commercial Officer, PESCO,
WAPDA House, Sakhi Chashma Shami Road,
Peshawar.
2. Mr. Imtiaz Khan (Deputy Director),
NEPRA Regional Office, 6th Saddar Road,
2nd Floor, Tasneem Plaza, Peshawar Cantt.
3. Incharge Complaint Cell, PESCO,
WAPDA House, Sakhi Chashma Shami Road,
Peshawar.
4. Haji Shamas-uz-Zafar S/o Mir Jafar,
R/o Qaroon Dheri Tangi, Charsadda.
5. Mr. Fawad S/o Haji Zahoor,
Qaroon Dheri Tangi, District Charsadda.
0300-9394133





**BEFORE THE
NATIONAL ELECTRIC POWER REGULATORY AUTHORITY
(NEPRA)**

Motion for Leave for Review in Complaint No. PESCO-NHQ-51631-03-25

Mr. Fawad S/o Haji Zahoor
Qaroon Dheri Tangi, District Charsadda,
0300-9394133
Khyber Pakhtunkhwa

..... Petitioner

Versus

Peshawar Electric Supply Company (PESCO)
WAPDA House, Sakhi Chashma Shami Road, Peshawar.

..... Respondent

Date of Hearing: September 30, 2025
On behalf of:

Complainant: Mr. Fawad S/O Haji Zahoor

Respondent: Mr. S. Abdur Rahman Shah, SDO Tangi, PESCO
Mr. Abdul Wali Khan, TA (XEN), PESCO

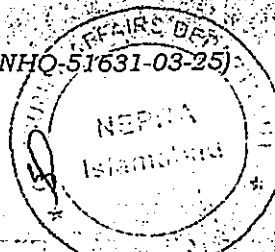
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DECISION

This decision shall dispose of the motion for leave for review filed by Mr. Fawad S/o Haji Zahoor (hereinafter referred to as the "Petitioner" or "Complainant") against the decision of NEPRA Complaints Resolution Committee dated June 03, 2025 in the matter of his complaint filed against Peshawar Electric Supply Company Limited (hereinafter referred to as the "Respondent" or "PESCO") under Section 39 Of the Regulation of Generation, Transmission and Distribution of Electric Power Act, 1997 (hereinafter referred to as the "NEPRA Act").

2. Brief facts of the case are that the Complainant in his complaint agitated that he was charged a detection bill by PESCO amounting to Rs. 35,93,234 /-. The Complainant requested for withdrawal of the detection bill. The matter was taken up with PESCO and hearings were held at NEPRA Head Office, Islamabad which were attended by both the parties i.e. PESCO & the Complainant wherein the matter was discussed in detail. During the hearings, PESCO representatives submitted that on dated July 11, 2022 the Complainant was caught red-handed by the checking team, using direct connection from the Transformer bushes. Therefore, FIR was lodged against the Complainant for illegal abstraction of electricity and a detection bill was charged against the Complainant on the basis of sanction load (155 KW) for two months with 50% load factor equivalent to 56575 units. Subsequently, PESCO

CRC Decision - Mr. Fawad VS. PESCO. (PESCO-NHQ-51631-03-25)



asked to put forward any affirmation in support of illegal abstraction by the Complainant. In response, PESCO provided the snaps and video recorded by the detection team as evidence to the illegal abstraction. PESCO also submitted that during the disconnection process, the Complainant did not allow the staff for disconnection and used abusive language, threatened the staff for shooting them dead on spot, snatched the key of the government vehicle from the driver and stopped the official work by force and interfere in government duty, as a result, FIR requested to PS Tangi vide letter No- 1883-86 dated, 23/08/2023.

3. Accordingly, in light of sufficient evidence provided by PESCO; the case was decided and PESCO was directed vide NEPRA Complaints Resolution Committee's decision dated June 03, 2025 that the detection bill charged by PESCO is payable by the Complainant.

4. Being aggrieved with the decision of NEPRA Complaints Resolution Committee dated June 03, 2025; the Complainant filed a motion for leave for review. The motion for leave for review filed by the Petitioner was considered and accordingly, a hearing was held on September 30, 2025 at NEPRA Head Office, Islamabad which was attended by both the parties. The following has been concluded:

(i) The Complainant is an industrial consumer of PESCO having electricity connection installed against reference number (30 26154 0102751) with 155 kW sanctioned load which is being operated by Mr. Fawad Khan S/o Haji Zahoor for a crush plant. The Complainant was caught red-handed by using direct connection from Transformer bushes by the checking team of sub-division office on July 11, 2022. Accordingly, a detection bill was charged against the Complainant on the basis of sanction load (155 KW) for two (02) months with 50% load factor equivalent to 56575 units.

(ii) The Complainant is of the view that charging of detection bill to the tune of 56575 units is not justified. Clause 9.1.4 of the CSM stipulates that "for evidence of theft, photos and/or videos shall be recorded for exhibition before the competent forum". In this case, PESCO provided sufficient evidence of the Complainant's involvement in theft of electricity. PESCO provided record declaring that the Complainant was involved in using direct supply as per S&I and FIA team joint inspection, snaps and videos were shared during hearing as a strong evidence.

(iii) PESCO's investigation revealed a history of electricity theft and non-payment by the Complainant as following:

- July 2022: Meter found 33% slow, resulting in additional charges.
- July 2023: Direct connection from transformer bushes detected, leading to further charges and an FIR.
- August 2023: Complainant obstructed PESCO staff, used abusive language, and threatened them.
- September 2023: Transformer bushes secured to prevent misuse.
- October 2023: Complainant caught using direct electric supply during a joint raid.

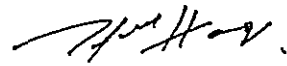
5. A motion seeking review of any order is competent only upon the discovery of new and important matter of evidence or on account of some mistake or error apparent on the face of record. The perusal of the decision sought to be reviewed clearly indicates that all material facts and representations made were examined in detail and there is neither any occasion to amend the impugned decision nor any error inviting indulgence, as admissible in law, has been pointed out. Therefore, we

are convinced that this review would not result in withdrawal or modification of the impugned decision.

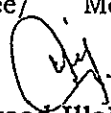
6. Foregoing in view, this review petition is rejected on above terms and NEPRA's Complaints Resolution Committee's decision dated June 03, 2025 is upheld.



(Lashkar Khan Qambrani)
Member, Complaints Resolution Committee/
Director (CAD)



(Muhammad Irfan-ul-Haq)
Member, Complaints Resolution Committee/
Assistant Legal Advisor



(Naweed Illahi Shaikh)
Convener, Complaints Resolution Committee/
Director General (CAD)

Islamabad, November 18, 2025

